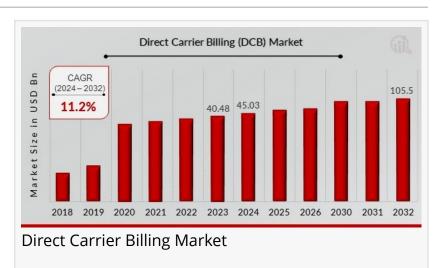


Direct Carrier Billing Market CAGR to be at 11.2% By 2032 | Simplifying Mobile Payments With Carrier Billing

Direct Carrier Billing market is surging due to seamless payment integration for digital content, offering consumers easy, direct mobile payments worldwide.

LOS ANGELES, CA, UNITED STATES, April 9, 2025 /EINPresswire.com/ --According to a new report published by Market Research Future (MRFR), <u>Direct</u> <u>Carrier Billing Market</u> was valued at \$45032.0 million in 2024, and is estimated to reach \$105550.1 million



by 2032, growing at a CAGR of 11.2% from 2024 to 2032.

The Direct Carrier Billing (DCB) Market has emerged as a key enabler in the world of digital payments, particularly in regions where credit card penetration is low but mobile usage is high. DCB is a mobile payment method that allows users to make purchases by charging payments directly to their mobile phone bill. This technology has transformed the way digital goods and services are bought, offering a frictionless and secure method for transactions. With the surge in smartphone adoption, digital content consumption, and the demand for seamless microtransactions, the direct carrier billing market is experiencing substantial growth. Industries such as gaming, streaming, OTT platforms, online education, and digital publishing are significantly leveraging DCB to reach customers who may not have access to traditional banking facilities. This market is also gaining momentum due to the growing emphasis on financial inclusion and mobile-first economies across Asia, Africa, and Latin America.

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Market Key Players:

Several major players are shaping the Direct Carrier Billing market by offering innovative platforms and expanding their service reach globally. Some of the prominent companies

include,

- Centili
- DIMOCO
- net Ltd
- Singtel
- Swisscom telecommunications (Swisscom)
- NTH Mobile
- TxtNation
- Infobip
- Paymentwall
- Boku Inc
- Zong China Mobile
- Telenor
- Orange S.A.

These organizations are focusing on forming strategic partnerships with mobile network operators (MNOs), content providers, and digital merchants to broaden their market presence. For instance, Boku's global infrastructure and partnerships with over 300 mobile operators enable it to provide carrier billing solutions in more than 70 countries. Companies are also investing in fraud prevention, user authentication, and real-time analytics to enhance transaction security and performance, thereby solidifying their positions in the competitive DCB ecosystem.

Market Segmentation:

The direct carrier billing market is segmented based on type, platform, end-user, and region. By type, the market is divided into Limited DCB, Pure DCB, and MSISDN Forwarding, with Pure DCB gaining traction due to its higher level of transaction control and transparency. Based on platform, the segmentation includes Android, iOS, and Others, with Android leading the market due to its widespread adoption in emerging markets. In terms of end-users, the market caters to Gaming, Video and Audio Streaming Services, App Stores, E-learning, E-publications, and Others. Among these, gaming and streaming services dominate the revenue share owing to the frequent micropayments made by users for digital content. Regional segmentation covers North America, Europe, Asia-Pacific, Latin America, and Middle East & Africa, with Asia-Pacific emerging as the fastest-growing region due to its large mobile subscriber base and underbanked population.

Market Drivers:

The growth of the direct carrier billing market is primarily driven by several key factors. One of the most prominent drivers is the rapid increase in smartphone and mobile internet penetration, especially in emerging markets where traditional banking services are not widely accessible. In such regions, DCB serves as a crucial bridge for digital commerce. Secondly, the expansion of digital content and mobile entertainment services, such as gaming, video streaming, and OTT

platforms, has significantly boosted the demand for convenient microtransaction methods. DCB's ease of use, which eliminates the need for credit/debit card details, appeals to consumers and enhances conversion rates for merchants. Additionally, the rising emphasis on financial inclusion initiatives by governments and international bodies has paved the way for DCB to be integrated into broader mobile payment ecosystems. The growing preference for frictionless payments and increasing partnerships between telecom operators and digital merchants further fuel market expansion.

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Market Opportunities:

The direct carrier billing market holds several lucrative opportunities for growth and innovation. The increasing adoption of 5G technology and faster mobile internet is expected to accelerate the consumption of high-definition digital content, resulting in more frequent and larger transactions via DCB. Moreover, the untapped potential in rural and semi-urban areas of developing countries, where credit card usage is minimal, presents a vast opportunity for telecom operators and DCB providers. Another key area of opportunity lies in integrating DCB with fintech applications and mobile wallets, allowing for a more cohesive digital payment experience. The market is also witnessing interest from sectors such as healthcare, transport, and utilities, where DCB can simplify bill payments and subscriptions. Furthermore, the growing trend of subscription-based digital services opens up recurring revenue models for DCB implementation. With regulatory frameworks gradually becoming more supportive of mobile-based payments, the DCB market is set to experience sustained growth.

Restraints and Challenges:

Despite its advantages, the direct carrier billing market faces several challenges that could hinder its growth trajectory. One of the primary restraints is the limited transaction value cap imposed by telecom operators and regulatory bodies, which restricts the use of DCB for high-value purchases. Additionally, revenue sharing models between mobile operators, DCB platform providers, and content merchants often lead to lower profit margins for stakeholders. Security concerns and the risk of unauthorized transactions and billing fraud can also reduce consumer trust and regulatory confidence in the system. Another significant challenge is the lack of awareness among consumers and merchants, especially in underdeveloped regions, about the benefits and functionalities of DCB. Technical limitations, such as poor mobile network infrastructure and fragmented operator systems, may also affect transaction success rates. Overcoming these challenges will require a concerted effort from telecom operators, regulators, and technology providers to streamline processes and enhance the customer experience.

Regional Analysis:

Regionally, the direct carrier billing market presents varied dynamics and growth patterns. Asia-Pacific leads the global market in terms of adoption and revenue share, owing to its large mobile subscriber base and growing digital consumption in countries like India, Indonesia, and the Philippines. Governments and telecom operators in the region are actively promoting digital inclusion, making DCB a favorable payment option. Europe is also a mature market, particularly in countries like Germany, the UK, and France, where mobile operators offer sophisticated DCB integrations with OTT platforms and app stores. North America, while having high digital transaction volumes, sees relatively limited DCB use due to higher credit card penetration, although it is increasingly being used for niche digital services. Latin America and Middle East & Africa are emerging as promising markets due to rising smartphone adoption and limited access to banking services. These regions offer significant growth potential for DCB providers willing to invest in localization and regulatory compliance.

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Recent Development:

The direct carrier billing market has witnessed a series of strategic developments that underscore its evolving landscape. In recent years, Boku acquired Fortumo, consolidating two of the most significant DCB players and expanding their reach in over 90 countries. Similarly, DIMOCO launched its payment hub, enabling merchants to access multiple payment methods, including DCB, through a single integration. Several telecom operators have entered into partnerships with streaming platforms like Netflix, Spotify, and Disney+, allowing users to pay for subscriptions via their mobile bills. Innovations in user authentication, such as biometric verification and real-time fraud detection, have also been integrated to enhance security and compliance with data privacy regulations. Additionally, the market is seeing an uptick in the use of Al and data analytics to optimize billing flows and consumer engagement. These developments highlight the growing maturity and sophistication of the DCB ecosystem, paving the way for its continued global expansion.

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