

# The Steam Team Achieves Master Rug Cleaner Certification, Reinforcing Commitment to Excellence in Austin, Texas

*The Steam Team Achieves Master Rug Cleaner Certification, Reinforcing Commitment to Excellence in Austin and provides the most outstanding customer service ever*

AUSTIN, TX, UNITED STATES, April 29, 2025 /EINPresswire.com/ -- The Steam Team, Austin's trusted leader in professional cleaning and restoration services, proudly announces its new designation as a Master Certified Rug Cleaner. This prestigious certification further solidifies The Steam Team's position at the forefront of the rug cleaning industry, highlighting its commitment to education, excellence, and the highest standards of care for fine textiles.

For over 42 years, The Steam Team has served the greater Austin community with unparalleled expertise in cleaning, restoration, and maintenance. Becoming a Master Certified Rug Cleaner is a natural extension of their long-standing dedication to providing top-tier service — and represents a significant investment in both technical mastery and customer trust.

## Raising the Bar for Rug Cleaning in Austin

Area rugs, especially handwoven, antique, and specialty pieces, are not just floor coverings; they are works of art, family heirlooms, and important investments. Cleaning and caring for these pieces requires far more than basic carpet cleaning skills — it demands an intricate understanding of textile fibers, dye stability, proper washing techniques, and precise drying methods.

By achieving Master Rug Cleaner certification, The Steam Team's expert technicians have demonstrated deep proficiency in:



Fiber identification and analysis

Advanced stain and spot removal techniques

Hand washing and custom treatment methods for delicate rugs

Safe drying and preservation practices

Repair and restoration of damaged textiles

"Our clients entrust us with some of their most valuable possessions," said David Marquardt, President of The Steam Team. "Earning Master Rug Cleaner status shows that we have the education, hands-on training, and ethical commitment to honor that trust every single time."

#### A Commitment to Education and Industry Excellence

The Steam Team has always believed that ongoing education is key to delivering the highest level of service. This belief motivated their decision to pursue Master Rug Cleaner training — one of the industry's most respected and rigorous programs.

The Master Rug Cleaner course includes over 100 hours of classroom instruction, in-depth textile science study, and extensive practical experience in a real-world rug washing environment. Instructors are among the top experts in the field, many with decades of experience handling rare and exotic rugs from around the world.

"Our goal isn't just to meet industry standards — it's to set them," added Marquardt. "Becoming a Master Certified Rug Cleaner is part of our broader vision to continually raise the bar for rug care not just in Austin, but throughout Texas."

The Steam Team also participates in annual continuing education seminars and industry conferences to stay up-to-date with the latest advancements in rug care technology and techniques.

#### Why It Matters for Austin Customers

In a growing city like Austin, where homeowners and businesses alike prize quality and craftsmanship, the need for highly specialized cleaning services has never been greater. Area rugs are often made from delicate wool, silk, or blended fibers that require professional care. One wrong cleaning method can cause irreversible damage.

By choosing The Steam Team — now a Master Certified Rug Cleaner — Austin residents can be confident that:

Their rugs will be treated with precision and care tailored to each piece's unique materials and

condition.

Technicians have undergone rigorous training and adhere to industry best practices.

Eco-friendly, safe cleaning solutions are used whenever possible, protecting both the rug and the environment.

The Steam Team operates a state-of-the-art rug cleaning facility right here in Austin, where each rug is hand-inspected, hand-washed, and carefully monitored throughout the entire cleaning and drying process. Visit our rug cleaning plant located at 9901 Burnet Rd Austin, Tx 78758

### Setting a New Standard for Rug Care in Central Texas

While many companies offer "rug cleaning," very few have invested the time and resources necessary to become truly master-level artisans. The Steam Team's new certification represents a major step forward for professional rug care in Austin and Central Texas — giving customers access to world-class service without having to send their treasured rugs out of town.

As Austin continues to grow and evolve, The Steam Team remains dedicated to staying ahead of industry trends, embracing innovation, and always prioritizing customer satisfaction.

"This certification is about more than just recognition — it's about pushing ourselves to be the best we can be for the people who rely on us," said Sweet. "We're proud to lead the way in educating our community about proper rug care and offering a level of expertise that's truly unmatched in Austin."

### About The Steam Team

Founded in 1983, The Steam Team has built a reputation as Austin's most trusted source for cleaning, restoration, and emergency services. Offering a full range of solutions — including carpet cleaning, water damage restoration, fire and smoke remediation, air duct cleaning, tile cleaning, and now Master Certified rug cleaning — The Steam Team is dedicated to quality, integrity, and customer-first service.

With a team of highly trained professionals, cutting-edge technology, and a strong commitment to continuing education, The Steam Team delivers excellence on every project, big or small. Their mission is simple: to take care of people, their homes, and their businesses with the same care and professionalism they would expect for themselves.

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