

Inaugural Last Mile Retail Awards to Recognize Retail Excellence in Home Delivery

NASHVILLE, TN, UNITED STATES, May 1, 2025 /EINPresswire.com/ -- The inaugural Last Mile Retail Awards will honor top-performing retailers and industry leaders advancing excellence in last-mile home delivery. The highly anticipated awards gala will take place on May 21, 2025, at the Downtown Sheraton Hotel in Nashville, Tennessee.

Presented in partnership with Home Delivery World and RETHINK Retail, the Last Mile Retail Awards celebrate those transforming the most critical stage of the supply chain—the final mile. As retail delivery continues to evolve, speed, sustainability, and customer experience have emerged as key differentiators for success.



“We’re excited to spotlight the companies that are setting new standards for operational excellence and customer satisfaction,” said Arelis Bonilla, Founder of the Last Mile Retail Awards. “These honorees represent innovation, leadership, and a deep commitment to making the home delivery experience exceptional.”

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Arelis Bonilla, Founder of the Last Mile Retail Awards

2025 Honorees Include:

Hall of Fame

- Steven Anderson: Williams Sonoma

Social Impact Retailer of the Year

- Bob’s Discount Furniture

Retail Executive of the Year

- Angela Gray Samuelson – Walmart

Best Overall Customer Experience Retailer

- Mattress Firm

Furniture Category

- Best Customer Service Experience:
CITY Furniture
- Most Innovative Retailer: AptDeco

Appliances Category

- Best Overall Appliance Retailer: Abt
Electronics & Appliances
- Best Customer Service Experience:
ZLINE Kitchen and Bath
- Most Innovative Retailer: BEST BUY

Health & Fitness Category

- Best Customer Service Experience: iFIT
- Fitness Equipment Innovation: Technogym

Home Improvement Category

- Best Overall Home Improvement Retailer: ACE Hardware
- Best Customer Service Experience: Lowe's
- Most Innovative Retailer: Tractor Supply

Department Store Category

- Best Overall Retail Department Store: Macy's
- Most Innovative Retailer: Sam's Club

Automotive Category

- Best Overall Service Experience: 1-800-Battery

These honorees have demonstrated unmatched leadership in the delivery space, providing customers with seamless, reliable, and forward-thinking experiences.



The event is supported by leading logistics and fulfillment sponsors, including Pitt Ohio, Hub Group, Ryder, SCI, Speedy Delivery, Aria Logistics, and My Home Delivery. Their continued investment in innovation is shaping the future of how goods move from warehouse to doorstep.

For more information, ticket and sponsorship opportunities, visit

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