

Quick Commerce Reaches the Garage: Ride No Repair Begins 30 Minute Spare Parts Delivery and Installation

Startup Ride N Repair turns quick□commerce into 30□min curbside car and bike fixes, delivering genuine parts plus installation.

BENGALURU, KARNATAKA, INDIA, May 11, 2025 /EINPresswire.com/ -- Ride N Repair today announced the nationwide rollout of a quick commerce model that delivers and installs common vehicle spare parts at the breakdown site within 30 minutes. The service, already credited with more than 50,000 roadside repairs, integrates live inventory feeds from micro warehouses with certified mobile technicians to shorten average downtime from over an hour to fewer than 30 minutes.

"Indian motorists lose valuable time when a simple belt or hose is unavailable at the roadside," said



<u>Lakshya Khurana</u>, Chief Executive Officer of Ride Nepair. "By treating spare parts like any other on demand item, this platform supplies the correct component and a qualified installer in a single trip."

Key facts

Coverage: Started with Bengaluru, Delhi NCR, and Pune - soon expanding to more cities.

Service volume: 50,000 roadside interventions since launch in 2023

Response time: Median curb to fix interval of 28 minutes (internal telemetry)

Inventory scope: 100 high□failure stock□keeping units (SKUs) stored in micro□hubs and partner outlets

How the model operates

A mechanic on site identifies the required part and places an in app order.

The nearest stocked hub receives the request and dispatches a runner with the component.

The mechanic completes installation curb side; payment and a GST compliant invoice are processed within the application.

All labour rates and part prices appear in the customer interface before work begins, and a short video of each repair is automatically archived for quality assurance. According to internal user Dexperience data, the platform maintains an average customer rating of 4.8 out of 5.

Early performance indicators

1) Bengaluru (Kormangala)

Part: Clutch cable, Royal□Enfield

Time: 29 min

2) Pune (Pimpri-Chinchwad)

Part: Radiator hose, Maruti□Swift

Time: 26□min

3) Delhi (NH□48)

Part: Brake shoe, Honda Activa

Time: 21 ☐ min

"Replacing a □200 component should not require a tow truck," added <u>Shubham Tyagi</u>, Co□Founder and Chief Operating Officer. "A network of micro□stores and two□wheeler couriers keeps high□failure parts in motion, rather than on a shelf."

Next steps

Ride N Repair is finalising a Series A funding round to triple its micro hub footprint by March 2026. Pilot programmes are planned for the Gulf region and the United States, where roadside waits commonly exceed one hour. Indian operations will remain the first market for feature updates and inventory expansion.

About Ride□N□Repair

Founded in 2023, Ride N Repair is a Bengaluru □based technology company that provides

on demand vehicle repair with 30 minute spare parts delivery and installation. The service is available in 27 Indian cities and covers motorcycles, scooters, and passenger cars.

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