

Premier NX Claims Four TITAN Business Awards, Reinforcing Leadership Across Business Transformation

NEW PROVIDENCE, NJ, UNITED STATES, May 12, 2025 /EINPresswire.com/ --

Premier NX, a tech-enabled services provider, has been recognized with one Platinum and three Gold Awards in the 2025 TITAN Business Awards. These honors spotlight Premier's proven ability to deliver high-impact outcomes across operational strategy, supply chain efficiency, customer

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These awards reflect the discipline, agility, and forward-thinking mindset our teams bring to every client engagement, which drives measurable, lasting outcomes, which is a true differentiator."

David Shapiro, COO of Premier NX loyalty, and digital transformation.

The awards recognize initiatives that have reengineered workforce structures, optimized supplier ecosystems, enhanced client engagement strategies, and accelerated technology adoption, positioning Premier NX as a trusted partner for organizations navigating growth, complexity, and change.

Titan Business Awards: Crowning Global Business Excellence

The first season of the TITAN Business Awards 2025

unveiled a new class of distinguished winners. With over 5,000 entries submitted from across 60 countries—including the United States, Australia, the United Kingdom, the Philippines, Canada, China, Germany, India, Singapore, Turkey, and more—this season was a powerful showcase of global business excellence.

"At TITAN, we celebrate those who don't just meet expectations—they set new ones," said Thomas Brandt, spokesperson for IAA. "We proudly congratulate Premier NX for their vision, determination, and the meaningful impact they've made as they continue to move the world of business ahead."

Premier NX Demonstrating Excellence Across the Business Value Chain

Premier's recognition at the 2025 TITAN Business Awards highlights its ability to deliver results across core operational disciplines. Premier NX empowers enterprises to enhance resilience,

accelerate growth, and maintain a competitive advantage through a targeted approach to workforce structuring, supplier optimization, client engagement, and digital transformation.

The company was honored across four critical categories:

 Platinum Award – Best Operation Management Strategy: To introduce a centralized workforce model with specialized teams for Sales Development, Quality Assurance, and Customer Service, ensuring streamlined operations and deeper integration.

• Gold Award – Best Supply Chain Management Strategy: For enhancing supplier management workflows to improve responsiveness, efficiency, and operational resilience.



• Gold Award – Achievement in <u>Customer Satisfaction</u>: Launching a Strategic Accounts team that delivered personalized, high-priority service to key customers, elevating satisfaction and loyalty.

• Gold Award – Achievement in Digital Transformation: For leading <u>sales operations</u> modernization, unifying communications, improving feedback visibility, and optimizing costs through integrated digital solutions.

"As organizations confront greater complexity, the ability to drive measurable, lasting outcomes is a true differentiator," said David Shapiro, COO of Premier NX. "These awards reflect the discipline, agility, and forward-thinking mindset our teams bring to every client engagement. We remain committed to helping businesses adapt, lead, and thrive in a dynamic global marketplace."

About the Titan Awards

The TITAN Business Awards honor pioneering leaders and organizations that drive innovation and excellence across industries worldwide. By providing a global platform, the Award recognizes those who challenge conventions, inspire progress, and shape the future of business.

Learn more at https://thetitanawards.com/.

About Premier NX

Premier NX is a tech-enabled services provider specializing in customer experience, digital transformation, sales enablement, analytics, and financial operations. Through a global workforce and right-shoring model, Premier delivers co-sourcing solutions that enhance business performance. Since 2003, the company has maintained an 85% CSAT score and an NPS 20% above the industry average.

Visit https://premiernx.com to learn more.

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