

Hot Frost Heat Pumps Wins the 2025 Quality Business Award for The Best HVAC in St. John's, Newfoundland and Labrador

ST. JOHN'S, NEWFOUNDLAND AND LABRADOR, CANADA, May 12, 2025 /EINPresswire.com/ -- The 2025 Quality Business Award for The Best HVAC in St. John's, Newfoundland and Labrador has been awarded to Hot Frost Heat Pumps. This recognition honours Hot Frost Heat Pumps for its outstanding customer service, top-tier quality of products and services, and exceptional overall business performance.

The Quality Business Awards honour businesses that demonstrate excellence in their field each year. Winners are chosen based on factors such as their reputation, customer feedback, and overall performance within their industry.

Since 2007, Hot Frost Heat Pumps has been a leading HVAC company in St. John's, recognized for its high-quality services. For almost two decades, this locally owned and operated enterprise has been a heating, ventilation, air conditioning and refrigeration company specializing in heat pumps, mini-splits and air conditioning systems for both residential and commercial properties. The owners of Hot Frost Heat Pumps, Wade Hickey and Marlene Hickey, lead a team of highly trained, experienced and certified HVAC technicians. Hot Frost Heat Pumps provide an all-in-one solution that meets year-round climate control needs and enhances a property's energy efficiency. Their experts are able to help with any HVAC installation, repair, maintenance and replacement. Proudly serving St. John's and the surrounding communities, Hot Frost Heat Pumps is dedicated to delivering excellent HVAC services and fostering meaningful connections within the community.

When it came time to select this year's recipient, Hot Frost Heat Pumps stood out as a reputable



Hot Frost Heat Pumps Logo



Hot Frost Heat Pumps Team Picture

company in the HVAC industry. Known for its skilled, professional and friendly team, Hot Frost Heat Pumps has earned a strong reputation within the St. John's community, with glowing reviews from countless satisfied clients. Below are just a few of the many positive testimonials from clients who were highly impressed by Hot Frost Heat Pumps' communication and exceptional service:

"We recently had our old heat pump replaced and the service from Hot Frost was exceptional. Any questions I sent to their office were replied to quickly and thoroughly. The guys who installed the new units, Brad, Matt, and Jonah, were polite and considerate, and always patiently addressed our concerns. The work was done quickly and cleanly, installing all 3 units in just one day. I highly recommend Hot Frost!"

"Hot Frost installs a great heat pump but their skill set doesn't end there! Brayden and Neil did an amazing job moving existing HRV ductwork and vents from the walls of my new home into the ceiling. Everything is much quieter and more comfortable now! Multiple other local companies said it couldn't be done, but Hot Frost didn't bat an eye! Mac and Brad also did a great job installing my new Daikin mini split. On time, professional and great cleanup when the work is done. Can't recommend highly enough. Thank you Hot Frost!"

"Brandon at Hot Frost is by far the best HVAC service technician you can find!! Very knowledgeable and efficient!! I have had him at my system for the past two years. He has quickly found and repaired the problems which originated from the initial installation of my Daikin unit, and other unsatisfactory work performed by another local company. Hot Frost scheduled me right away and Brandon had everything fixed up in no time!! Don't waste your time or money with other companies!!!"

"From the first phone until the last installer left our entire experience with HotFrost was perfect. They were always professional, courteous, knowledgeable, patiently answered all our questions. I can't think of anything that the could have done better. Highly recommend."

The Hot Frost Heat Pumps team consistently goes above and beyond to ensure outstanding HVAC services for every client.

The Quality Business Awards honour businesses that achieve an average quality score of 95% or higher over the previous year. To qualify, a business must receive outstanding customer reviews across at least three different platforms. Companies with excellent reputations and consistent track records over multiple years, along with minimal complaints, are awarded high scores. Additionally, businesses that actively engage with and respond to customer feedback are highly regarded. Other key criteria include a commitment to integrity, community involvement, and proactive measures to reduce environmental impact. Earning a Quality Business Award reflects a dedication to providing top-tier products and exceptional customer service.

For more information about Hot Frost Heat Pumps, please visit the company's website.

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