

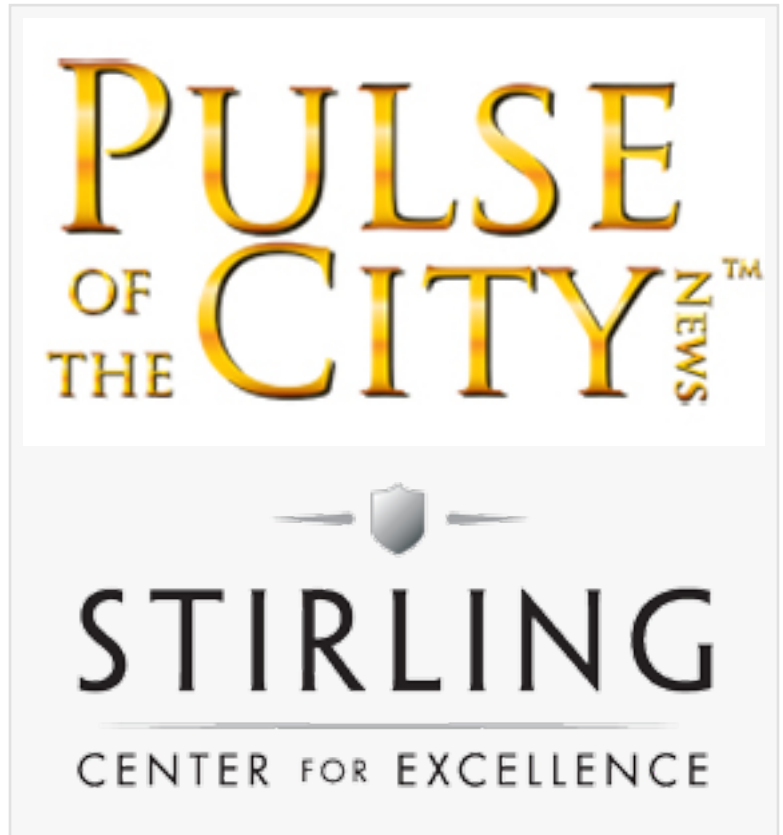
# Pulse of the City News Recognizes Three Businesses With 13 Straight Awards for Outstanding Customer Satisfaction

*Construction industry leaders are honored by Pulse of the City News for their commitment to customer service.*

LAPEER, MI, UNITED STATES, May 12, 2025 /EINPresswire.com/ -- From the Midwest to the West Coast, three companies have reached the highest levels of [customer satisfaction](#), garnering them each a thirteenth consecutive [Pulse Award](#).

Bison Countertops, Inc. in Ashland City, Tennessee, has been designing and installing custom countertops for homeowners, retailers and commercial builders in Tennessee and Kentucky since 2009. The company does more than just fabricate beautiful natural and manufactured stone products, it also provides outstanding service backed by decades of experience. Its commitment to prompt, precise work without sacrificing quality sets it apart from the competition. Bison Countertops takes pride in using a hands-on, personal approach with each customer; in fact, the owner is personally involved on every project ensuring clients' visions are realized. For more information, visit their Award Page at <https://awards.pulseofthecitynews.com/bison-countertops-inc-Ashland-City-TN>.

Sam's Heating & Air Conditioning, Inc. of San Diego is an expert in the heating and cooling industry. The company has the tools, equipment and experience to keep customers' equipment running smoothly all year long. It is dedicated to customer service and providing the best possible solutions for its customers. Whatever a client's unique needs, Sam's Heating & Air Conditioning will find the solution, and has earned a reputation for doing the job right the first time. As a Bryant dealer, the company carries a complete line of indoor comfort equipment with innovations that raise the standards of comfort and reliability. For more information, visit the



company's Award Page at <https://awards.pulseofthecitynews.com/sams-heating-and-air-conditioning-inc-San-Diego-CA>.

Fox Enterprise Services in North Canton, Ohio, specializes in roofing as well as wall panels, column covers, sunshades and more. After years of installing panels that were provided by other companies, the team at Fox determined its customers would be served better if they could provide all the services in one. Now, the company's in-house operations include design, engineering, fabrication and installation, reducing lead times while increasing quality and the bottom line. Its team is fully trained and experienced to fulfill its commitment to customers, which has led to relationships that last a lifetime. For more information, visit Fox's Award Page at <https://awards.pulseofthecitynews.com/fox-enterprise-services-North-Canton-OH>.

Pulse of the City News prides itself on honoring businesses and professionals in the construction and real estate industries such as these that provide an excellent customer experience.

What sets the Pulse Award apart is the research behind it. Pulse uses a database of performance information that has been compiled on an ongoing basis since 2009. Then, by determining an annual rating for companies, Pulse offers a level of stability that tells the whole story, not just what the company did last week. The Pulse Award is reserved for those earning the highest ratings of 4 or 5 stars.

About Pulse of the City News and The Stirling Center

Pulse of the City News, rooted in the building and [construction industry](#), has teamed with The Stirling Center to bring the benefits of the "customer experience" perspective to the industry. The two firms are dedicated to recognizing building and construction companies and individuals that successfully embrace the combination of quality product and exemplary customer service and providing services to them and others aspiring to embrace both objectives.

The Stirling Center provides "customer-first" learning resources, including articles, courses, and training tools and materials on customer-oriented performance.

Pulse of the City News and The Stirling Center are in Lapeer, Michigan. For more information, call 866-732-9500 or go online to <https://www.pulseofthecitynews.com/>.

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