

Spice Island Beach Resort Receives British Airways Holidays Accolade for Customer Excellence

ST. GEORGE'S, GRENADA, May 16, 2025 /EINPresswire.com/ -- Grenada's award-winning Spice Island Beach Resort has earned yet another prestigious honor, receiving a British Airways Holidays Customer Excellence Award for 2024.

This recognition celebrates the resort's outstanding service, world-class facilities and consistent delivery of exceptional guest experiences. The resort received an impressive overall rating of 4.8 out of 5, based on verified, unbiased guest reviews.



Spice Island Beach Resort in Grenada

"At Spice Island Beach Resort, we believe genuine hospitality begins with heartfelt service," said Janelle Hopkin, President and Managing Director of the resort. "To be recognized by British Airways Holidays customers with such a high rating is both a true honor and a reflection of our team's dedication to creating extraordinary guest experiences. This award motivates us to keep raising the bar as we redefine Caribbean luxury for a new generation."

British Airways Holidays, one of the UK's leading tour operators, relies on authentic customer feedback to identify top-rated hotels as part of its commitment to provide high-quality holidays. Reviews are certified by Feefo, the world's largest verified buyer review platform. Customers are asked to rate their hotel based on location, service, cleanliness, sleep quality, and provide an overall score out of five.

In 2024, British Airways Holidays gathered over 72,000 independent reviews and is presenting 893 Customer Excellence Awards to hotels around the world that consistently deliver exceptional stays.

"We are delighted to recognize and celebrate outstanding hotels that share our commitment to creating unforgettable experiences for our guests," said Andrew Flintham, Managing Director at

British Airways Holidays. "This Customer Excellence Award showcases high quality hotels that we are proud to work with, and helps our customers make the right choice for them, so they can fully embrace their time away and take their holidays seriously."

Renowned for its idyllic beachfront setting and impeccable hospitality, Spice Island Beach Resort has also received recent acclaim from Forbes Vetted, USA Today's 10Best Readers' Choice, and Caribbean Journal. These honors underscore the resort's dedication to excellence and its unique blend of refined luxury and authentic Caribbean charm.

As a family-owned, AAA Five Diamond-rated property, Spice Island Beach Resort continues to set the standard for luxury travel in the Caribbean, offering a premier all-inclusive retreat for those seeking to rest, relax and recharge.

For more information, visit:

<https://www.britishairways.com/content/holidays/reviews>

<https://www.britishairways.com/en-gb/destinations/hotel-information/Grenada/Spice-Island-Beach-Resort/GD-U73-0000112>

To make a reservation, visit spiceislandbeachresort.com.

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