

## YRC Highlights Critical Retail Store Design Mistakes That Hinder Expansion—and Solutions to Fix Them

At YourRetailCoach, we understand how ignoring retail store design especially at expansion time can impact both growth and profitability.



Retail Store Design Mistakes That Hurr Expansion—And How to Avoid Them

Inconsistent branding (e.g., inconsistent logos, colors) and bad visual merchandising (e.g., cluttered, unorganized displays) severely hamper expansion attempts. Such problems

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Empowering Retail & E-commerce businesses worldwide."

Nikhil Agarwal

undermine customer confidence and may cause considerable loss of sales, thereby making it more difficult for a brand to become well established in new markets due to bad recognition.

Avoid by: Enforce clear, consistent visual merchandising guidelines, making sure staff are properly trained in their

implementation.

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Forgetting about fundamental customer comfort (such as poor temperature control, uncomfortable seating) and, most importantly, not making universal accessibility a priority for all customers, including those with disabilities or mobility impairments, is a serious mistake. A store that is uncomfortable or inaccessible can restrict the customer base & create negative publicity.

Avoid by: Incorporating inclusive design principles early in the process, providing generous passageways, suitable illumination, comfortable ambient temperatures, etc.

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Poor or insufficient lighting reduces substantially the shopping atmosphere and perceived value of merchandise. Stores lit too poorly might make it difficult to find merchandise, while stores lit too harshly are unattractive. This affects sales directly by reducing product attractiveness.

Avoid by: Creating explicit lighting standards that blend ambient, task, and accent lighting in a manner that reflects products well.

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Avoid by: Carrying out extensive market research in every new territory and make minor adjustments in design that appeal to locals.

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Poor design of the store in terms of visual hierarchy will have the shopper disoriented and unable to discern where to gaze, and making navigation and product discovery impossible. It may end in frustration as well as abandoned sales due to most valued items or promotions not being seen.

Avoid by: Positioning high-demand or promoted products strategically at eye level, using clear signage, and creating clear focal points to guide customer flow.

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