

ProHance Champions the Balance of Efficiency and Experience at HR SSOW Florida 2025

ProHance showcases AI-powered insights and productivity tools driving agile, data-led transformation at Shared Services & Outsourcing Week Florida.

ST PETERSBERG, FL, INDIA, June 17, 2025 /EINPresswire.com/ -- [ProHance](https://www.prohance.net), a new-age workplace analytics and operations enablement platform, sponsored this year's HR Shared Services & Outsourcing Week (HR SSOW), from June 2-4. The event brought together global HR leaders and transformation experts to explore the evolving landscape of shared services and the critical role of human-centric strategies in the future of work.



Khiv Singh, Country Manager & SVP – US, ProHance at HR SSOW, Florida

On Day 1, Khiv Singh, Country Manager & SVP – US, ProHance, hosted a thought-provoking roundtable on “Humanizing Shared Services: Balancing Efficiency, Employee Experience, and

“

The future of HR shared services lies in achieving harmony between productivity and empathy”

Khiv Singh, Country Manager & SVP – US, ProHance

Retention.” Singh unveiled ProHance’s Four Quadrant Framework, designed to help organizations evaluate where they stand on the efficiency-experience axis. He also introduced the innovative Retention Risk Index (RRI) — a model powered by actionable analytics that helps enterprises identify and mitigate talent risk in real time.

“The future of HR shared services lies in achieving harmony between productivity and empathy,” said Khiv Singh. “With

ProHance, organizations no longer have to choose between operational performance and employee satisfaction — our platform empowers them to deliver both, backed by clarity and

purpose-driven data.”

From dynamic booth engagements to strategic client conversations, ProHance's presence at HR SSOW highlighted its continued commitment to supporting HR teams with intelligent, agile, and people-first workforce solutions.

ABOUT PROHANCE:

Empower your organization with ProHance's comprehensive suite of tools and capabilities, designed to elevate productivity, enforce compliance, streamline costs, amplify customer satisfaction, fuel data driven strategies, and seamlessly adapt to dynamic business landscapes. Currently used by over 400,000 plus users in 25 countries; harnessing ProHance propels your organization towards unparalleled strategic success, effortlessly achieving key organizational objectives. For more information, follow us on [LinkedIn](#) for updates or log onto www.prohance.net.

ProHance has been named a Major Contender in the Everest Group People Analytics Platforms PEAK Matrix® Assessment 2025.

Shikha Mishra

ProHance

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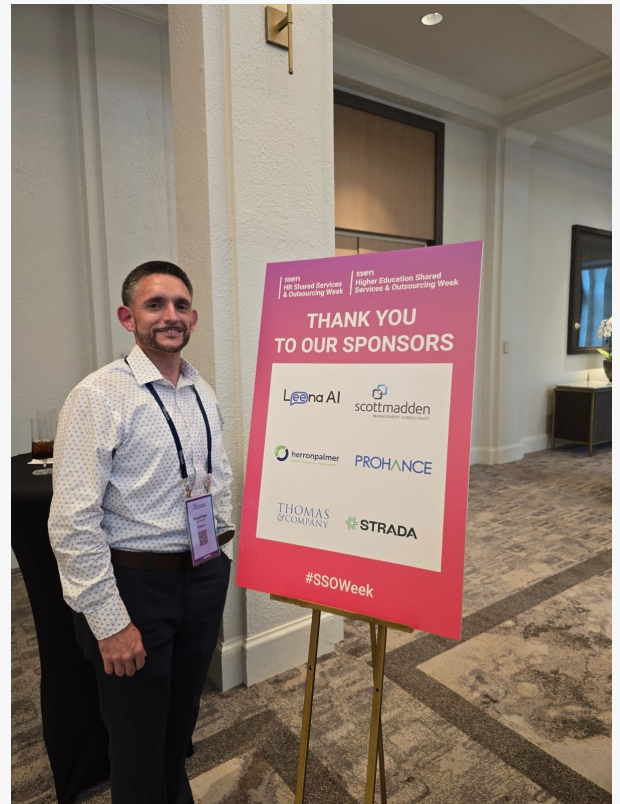
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Richard R. and Sanjay Mishra at HR SSOW 2025



Khiv Singh, Country Manager & SVP – US, ProHance, hosting a thought-provoking roundtable on “Humanizing Shared Services: Balancing Efficiency, Employee Experience, and Retention



Richard R. at HR SSOW Florida

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