

Jupiter BPO Helps US Companies to Support, Optimize Operations and to Cut Staffing Costs by up to 60%

Jupiter BPO in Southern Europe offers affordable, skilled remote employees, helping US businesses tackle labor shortages and rising costs from \$9 USD per hour.

NEW YORK, NY, UNITED STATES, June 20, 2025 /EINPresswire.com/ -- As global labor shortages, rising wages, tariffs and inflation continue to impact businesses in the United States, remote employee provider and outsourcing company Jupiter BPO located in Southern Europe has been

the hidden gem in helping companies stay competitive through its affordable and highly skilled remote staffing solutions [starting from \\$9USD per hour](#).



Founders of Jupiter BPO - Kosta Stojanovski and Ivancho Angelevski

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Companies are looking for cost efficiency without sacrificing performance, said Ivancho, co-founder of Jupiter. We help build remote teams that feel like an extension and for their in-house team.”

Ivancho Angelevski - co-founder of Jupiter BPO

Operating from their hubs in North Macedonia, Jupiter BPO has cultivated a reputation for delivering agile, versatile, and hard working English-speaking talent across critical business functions. These include customer and admin support, finance, sales, digital marketing, software development, and even AI infrastructure, providing a holistic approach to business process optimization.

"Companies are actively seeking cost efficiency without compromising performance," explains Kosta, co-founder of Jupiter BPO. "We specialize in building custom remote teams that seamlessly integrate with in-house teams. Our clients experience significant cost reductions, often

realizing savings of 60% to 70% without sacrificing quality or responsiveness."

Solving Modern Staffing Challenges

With a growing demand for flexible and efficient hiring models, Jupiter BPO works closely with clients to understand their business goals and then source, train, and manage remote staff tailored to their needs. Jupiter BPO offers a wide spectrum of solutions, ranging from single-person virtual assistant services to fully managed offshore teams, adapting to the unique needs and scale of each client. The success of Jupiter BPO hides behind the diligent processes and experienced founding team in recruitment and HR, which simplifies the process for US teams to outsource their most difficult roles.

Case Studies, Demonstrating Measurable Impact

Jupiter BPO emphasizes collaboration, quality assurance, and cultural alignment, ensuring that remote teams become integral extensions of their business partners operations. The following case studies exemplify the tangible benefits realized by Jupiter BPO's clients:

Retail eCommerce Company Addressing Exponential Growth

A fast-growing US-based Retail eCommerce company was struggling to keep pace with escalating customer support demands, threatening customer satisfaction and ultimately hindering growth and revenue. Recognizing the need for a scalable solution, they partnered with Jupiter BPO. Initially outsourcing just 2 customer support agents, the startup witnessed a dramatic improvement in response times, resolution rates, and overall customer satisfaction scores. Impressed by the quality and performance, they rapidly scaled their Jupiter BPO team to 10 within a three month period. This expansion not only alleviated the burden on the existing team but also enabled the company to handle a surge in customer inquiries during peak seasons, driving revenue and reinforcing customer loyalty.

SaaS Digital Agency Triples Revenue



Jupiter BPO team working from one of their remote offices



Remote Management team holding daily briefing.

A US-based digital agency, aiming to expand its client base and enhance market reach, faced challenges with a stretched internal sales team and the need for stronger account management. Partnering with Jupiter BPO, the agency established a dedicated remote team of skilled sales professionals and account managers. Within six months, this collaboration resulted in a threefold increase in revenue, improved client retention through enhanced engagement, and greater operational efficiency as the internal team could focus on core competencies. The partnership provided the agency with the flexibility to scale operations rapidly, demonstrating how strategic outsourcing can drive significant growth and optimize business performance in the competitive digital landscape.

UK Retail eCommerce Company Increases Operational Capacity

A UK-based retail eCommerce company sought to enhance its operational capacity and boost revenue but faced challenges with limited internal resources for sales, billing, and customer support. By partnering with Jupiter BPO, the company successfully established a dedicated remote team comprising skilled salespeople, billing agents, and customer support staff. This strategic collaboration enabled the eCommerce company to streamline its operations, improve customer engagement, and increase sales conversions. Within a few months, the company experienced a significant uptick in revenue and operational efficiency, demonstrating how leveraging remote staffing solutions can effectively address resource constraints and drive growth in a competitive retail landscape.

"We're not just a BPO vendor; we become a trusted talent partner," adds Ivancho Angelevski, co-founder of Jupiter BPO. "Our clients trust us because we invest in quality training and management, streamline onboarding, and foster genuine human relationships."

About Jupiter BPO

Founded in 2021 with dual operations in Australia and North Macedonia, Jupiter BPO specializes in delivering cost-effective, flexible, and scalable outsourcing solutions across the US, UK, Europe and Australian markets. The company serves startups, SMBs, and enterprise clients looking to access quality remote talent without the hassle of traditional offshore operations. Jupiter BPO stands ready to help businesses achieve significant cost savings, enhance operational efficiency, and gain a competitive advantage in today's dynamic marketplace.

[Risk Free Trial Month to experience our services](#)

This is your opportunity to experience firsthand how our tailored remote staffing solutions can enhance your operational efficiency, drive revenue growth, and provide the flexibility your business needs in today's competitive landscape. We invite you to book a free consultation with our founding team, who will work closely with you to understand your unique challenges and demonstrate how our affordable and skilled professionals can seamlessly integrate into your operations. Don't miss out on this chance to elevate your business and take the first step

towards a more efficient future by trying our Risk

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