

DME Service Solutions Names New COO: Chillo Chang to Lead Operations Across Global Hubs

DME Service Solutions appoints Chillo Chang as Chief Operating Officer to lead global operations.

SAN DIEGO, CA, UNITED STATES, June 23, 2025 /EINPresswire.com/ -- [DME Service Solutions](#), a leader in healthcare customer service and [business process outsourcing](#), is pleased to announce the appointment of Chillo Chang as Chief Operating Officer (COO). With more than two decades of experience in [healthcare outsourcing](#) and operations leadership across North America, Asia, and Eastern Europe, Chillo

brings a global perspective and systems-driven approach to DME's growing footprint.



“

Chillo brings a clear-eyed approach to leadership, focused not on hype, but on execution.”

Richard Lee

In his role, Chillo will lead day-to-day operations and service delivery across DME's primary hubs in the Philippines and Mexico, with a mandate to strengthen operational consistency, executional rigor, and client delivery across all business lines.

“Chillo has been a consistent voice of clarity and discipline in the industry,” said Ryan Holbrook, President of DME.

“He’s a mentor I’ve turned to for advice over the years and one of the few industry experts who brings structure without overcomplicating things. His presence gives us added confidence as we scale into more complex client environments.”

Chillo’s experience spans executive roles in both startup and enterprise settings, with a focus on building scalable delivery models, optimizing global workforces, and improving outcomes for healthcare clients. He has led operational teams in the U.S., the Philippines, India, Malaysia, Poland and Romania, giving him a firsthand understanding of the cultural and operational

nuances that shape successful outsourcing.

“Chillo brings a clear-eyed approach to leadership, focused not on hype, but on execution,” said Richard Lee, CEO of DME. “He builds what lasts. His grounded, practical style aligns with our culture and reinforces the operational foundation we need as we continue to grow.”

Currently based in San Diego, Chillo will operate out of DME’s Philippines hub, working closely with DME’s leadership teams with teams across global regions to ensure scalable, reliable, and client-focused operations.

“I’m excited to be part of a team that is grounded, focused, and ready to scale,” said Chillo. “There’s strong momentum at DME, and I look forward to working alongside the teams to help drive what’s next.”



Chillo Chang - COO

Outside of work, Chillo, an avid traveler, is a father of two and values time spent with family. He brings a grounded perspective shaped by his personal experiences and professional journey—something that continues to inform his leadership and approach to building resilient, high-performing teams.

Aileen Manalo
DME Service Solutions
aileen.manalo@dmeserve.com

Visit us on social media:

[LinkedIn](#)
[Instagram](#)
[Facebook](#)
[YouTube](#)
[TikTok](#)

This press release can be viewed online at: <https://www.einpresswire.com/article/824797497>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2025 Newsmatics Inc. All Right Reserved.