

# Professional Services Automation Adoption Rises in U.S. Healthcare to Cut Manual Workloads

*By adopting Professional Services Automation, healthcare firms gain better compliance and operational control.*

MIAMI, FL, UNITED STATES, July 10, 2025 /EINPresswire.com/ -- Business leaders in the US healthcare industry are facing challenges due to growing labor shortages, operational inefficiencies, and complex compliance settings. To solve these issues, many have begun [Professional Services Automation](#) to manage tasks like resource scheduling, billing, and staffing. Better financial management, less physical labor, and simpler service delivery are all made possible by these technologies. As companies look for scalable, unified solutions to boost responsiveness, maintain compliance, and immediately meet performance objectives, the shift to PSA is a part of a larger, nationwide trend.



IBN Technologies: Expert in Outsourced Finance and Accounting Services

With healthcare leading this technological advancement, other sectors are recognizing the strategic advantage of PSA in coordinating resources, strengthening project delivery, and improving operational consistency. Solution providers such as IBN Technologies are supporting this industry-wide shift with customized PSA platforms that align with financial systems, regulatory tools, and employee management software. As expectations for transparency and agility grow, PSA is increasingly seen as a long-term necessity rather than an optional upgrade, enabling companies to remain competitive in a rapidly accelerating economy.

Discover custom PSA solutions for smarter healthcare workflows.

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<https://www.ibntech.com/free-consultation-for-ipa/>

## Administrative Delays Increase Financial Risk

As economic inflation strains U.S. healthcare systems, manual billing processes are proving increasingly unsustainable. With limited resources and rising administrative burdens, hospitals are struggling to manage and reconcile complex financial records efficiently heightening the risk of delays, errors, and revenue loss in the absence of automation.

1. Challenges in accurately managing and reporting complex healthcare revenue streams.

2. Limited real-time insight causes inconsistent and unpredictable cash flow.

3. Insurance claims and credit balances demand excessive administrative time.

4. Difficulties in reconciling payments from various merchant platforms.

5. Increased vulnerability to data security incidents and regulatory breaches.

These hurdles make it clear that PSA deployment in healthcare must be strategic and customized. Providers such as IBN Technologies offer robust solutions tailored to existing infrastructures, enabling smooth system alignment and full compliance support. By addressing internal skill gaps, ensuring data security, and optimizing workflows, IBN empowers organizations to harness the benefits of [business process automation service](#)—driving efficiency, accuracy, and operational consistency.

## Key Automation Services Provided by IBN Technologies in Massachusetts

IBN Technologies offers a comprehensive suite of automation tools aimed at transforming complex business processes across healthcare, finance, and professional services in Massachusetts. Their intelligent process automation models—powered by robotic process automation (RPA), machine learning, and AI—are designed to eliminate redundancies, enhance

**IBN**

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ISO 27001:2013  
ISO 20000  
GDPR Compliant Company

### THE IMPACT OF AP AUTOMATION BEFORE AND AFTER

Before Automation	After Automation
✓ Time spent on manual AP processing: 20+ hours/week	✓ Time spent on AP processing: 5 hours/week
✓ Manual errors: Frequent	✓ Manual errors: Reduced by 90%
✓ Invoice approval delays: 2-3 days	✓ Invoice approval time: Instant (within hours)
	✓ Cost Savings: Significant reduction in processing costs

**Save time, reduce costs, and minimize errors with AP automation.**  
**Contact us to learn how!**

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AP Automation

accuracy, and improve workflow speed. These services support organizations throughout Massachusetts with document management, payment systems, and claims processing, enabling better compliance and real-time data visibility.

- Coordinates tasks across departments to ensure seamless and uniform workflows.
- Utilizes RPA to automate data entry, generate reports, and perform routine system updates.
- Enhances invoice workflows with efficient invoice management automation.
- Speeds up accounts receivable processes, including collections and reconciliation.
- Enables fast invoice capture and smart data extraction through intelligent automation.
- Automates sales order handling and EFT transactions with procure-to-pay (P2P) automation.
- Converts physical documents into digital formats and connects them directly to ERP systems..

IBN Technologies automation suite also helps Massachusetts businesses reduce risk while boosting overall productivity. With built-in analytics and business intelligence automation, organizations can assess key metrics in real time, supporting proactive financial decisions and scalable growth. By integrating seamlessly with current systems, IBN's services equip clients across Massachusetts with the agility to respond to shifting demands while maintaining strict compliance and operational reliability.

#### Proven Impact of Automation in Healthcare Across Massachusetts

A leading U.S.-based healthcare organization successfully overhauled its administrative framework by implementing automated processes throughout its finance and billing departments. By integrating its PSA platform with EHR systems and accounting tools, the provider reported substantial gains in speed, accuracy, and accountability.

- Order entry time was cut by over 65%, decreasing from 7 minutes to just 2 minutes.
- Billing errors were drastically reduced, resulting in higher accuracy across the entire network.
- More than 80% of financial transactions are now processed automatically across all facilities.
- Complete visibility and accountability measures were implemented, ensuring full operational responsibility.

This transformation reflects the practical value of adopting procurement automation process systems and PSA solutions across healthcare institutions. Healthcare providers across Massachusetts are now embracing similar strategies to reduce costs, improve service delivery, and meet compliance standards. These outcomes show that structured automation has become essential for modern healthcare administration, offering a model that other industries across Massachusetts are beginning to follow.

## Advancing Automation in Healthcare with IBN Technologies

The success of PSA in healthcare suggests even greater potential for long-term modernization across the sector. As providers expand automation, they stand to improve not only internal efficiencies but also their capacity to meet regulatory demands and deliver timely services. Scalable platforms like PSA also allow for rapid adjustments in response to market changes and operational challenges.

Companies like IBN Technologies are expected to play a key role in supporting this continued transformation. Their industry-specific tools and compliance-driven approach ensure that healthcare providers can fully adopt automation while reducing risk and maximizing system performance. As adoption accelerates, other sectors are likely to follow healthcare's lead—embracing automation machine learning to unlock new levels of productivity, insight, and agility in a competitive business environment.

Related Services: [Intelligent Process Automation](#)

Intelligent Process Automation: <https://www.ibntech.com/intelligent-process-automation/>

About IBN Technologies [IBN Technologies LLC](#)

[IBN Technologies LLC](#), an outsourcing specialist with 25 years of experience, serves clients across the United States, United Kingdom, Middle East, and India. Renowned for its expertise in RPA, Intelligent process automation includes AP Automation services like P2P, Q2C, and Record-to-Report. IBN Technologies provides solutions compliant with ISO 9001:2015, 27001:2022, CMMI-5, and GDPR standards. The company has established itself as a leading provider of IT, KPO, and BPO outsourcing services in finance and accounting, including CPAs, hedge funds, alternative investments, banking, travel, human resources, and retail industries. It offers customized solutions that drive AR efficiency and growth.

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