



Marble Box Surpasses 30,000 Daily Transactions While Maintaining 99.9% Accuracy in Insurance Back-Office Operations

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CHICAGO, IL, UNITED STATES, July 11, 2025 /EINPresswire.com/ -- Marble Box, a trusted provider of insurance back-office outsourcing, announced today that it now processes over 30,000 insurance transactions every day, while maintaining a 99.9% accuracy rate. This milestone reinforces Marble Box's position as a leading operational partner to insurance agencies and carriers across the U.S.

With over 800 trained insurance professionals and more than two decades of industry experience, Marble Box enables agencies, carriers, and service providers to streamline their operations without adding to in-house staffing burdens. Services cover the full scope of insurance back-office needs, including:

[Policy servicing and renewals](#)

[Quoting and submission prep](#)

Underwriting and claims document support

Insurance accounting and reconciliation

[Proof-of-coverage fulfillment](#)

Custom data workflows and system updates

Operating within a secure, ISO 27001:2022 and SOC 2 Type 2-certified environment, Marble Box delivers both compliance and reliability at scale. Clients benefit from real-time processing on U.S.-aligned hours and dedicated support teams trained on leading AMS platforms like Applied Epic, AMS360, and HawkSoft.

With a focus on eliminating backlogs, reducing costs, and supporting long-term scalability, Marble Box continues to be the go-to solution for back-office staffing in the insurance industry.

About Marble Box

Marble Box provides dedicated insurance back-office staffing solutions that help agencies and carriers offload high-volume administrative tasks, reduce risk, and increase operational efficiency. The company is headquartered at 233 S Wacker Dr, Suite 4400, Chicago, IL 60606, and serves more than 200 insurance organizations nationwide.

John McKay
Marble Box
[email us here](#)

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