

## CIOs Adopting Process Gap Analysis to Prep for Digital Transformation

CIOs are using process gap analysis to speed up digital transformation. BPX sees rising demand to align systems, people, and workflows for success.

PUNE, MAHARASHTRA, INDIA, July 15, 2025 /EINPresswire.com/ -- With ClOs putting pressure on companies to speed up their digital transformation journeys, many ClOs are using process gap analysis as a lever. BPX (Business Process Xperts), a global consulting firm specializing in business process analysis, is seeing increased interest from ClOs who want to identify inefficiencies in workflows and align



systems/people/processes together into the future state for sustainable digital success in their organizations.

With the increase in technological advancements, there is now more urgency to reveal potential



Elevating Business Processes As a SAP Signavio Certified Partner." *Nikhil Agarwal*  hidden performance gaps. "As is" process analysis provides insightful documentation of the current state process enabling organizations to know where they currently are, and "as is to be" gap analysis model gives organizations the best chance of achieving their desired outcomes.

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In BPX's years of experience in the digital transformation industry, they are increasingly alerting CIOs that most transformation failures occur not because of technology constraints, but because of non-existent or inefficient processes. "Without a clear business process and analysis roadmap, CIOs have begun to realize, they can only expect their digital tools to meet their goals only to the extent of the hidden processes that exist," states Nikhil Agarwal, Founder, BPX. BPX has a team of business process analysts with deep expertise in guiding global enterprises through rigorous process improvement analysis; emphasis is placed on both operational matter alignment and strategic agility. With a framework developed to analyze a current state (as-is), identify pain points and assess the necessary steps to the to-be model through process analysis and improvement activities.

"Today's CIOs need more than technology solutions– they need clarity," states Rupal Agarwal, Cofounder of business process improvement consultant BPX. "With depth of detail through our methodology, CIOs can answer the 'why' before tackling the 'how'. This is where gap analysis business analyst practices become valuable."

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One trend seen by BPX is the use of process analysis and improvement is not limited to IT departments; there is determination mechanized through resourcing supporting functions like human resources, finance, supply chain, and so on. Organizations have made this a priority directed to introduce cross-functional visibility of scope and activity, confirming end-to-end process fit.

Increasingly complex digital tools– from ERPs to AI-based automation applications –compel a baseline understanding of existing workflows. BPX utilizes its successful consulting model to mitigate issues and establish the right conditions to reduce risk from transformation. Practicing this baseline with visualizations of current and future states, reduces the risk of missed implementation requirements and increases stakeholder buy-in.

With <u>DDDDDDDDDDDDDDDDDDDDDDDDDDDDDDD</u> to be a top priority for boards, the need for structured gap analysis business analyst practices will increase. CIOs who are spearheading digital transformation efforts are raising the bar on what digital transformation means, where it will begin not with code, but with transparency.

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Business Process Xperts (BPX) is an international consulting firm that helps organizations succeed by improving operational effectiveness, process excellence, and leveraging digital transformation. BPX draws upon the experience of a diverse range of industries while specializing in <u>DDDDDDDDDDD</u> <u>& DDDDDDDD</u>, <u>DDDDDDDDD</u>, <u>DDDDDDDDD</u>, ERP transformation, road mapping, and operational efficiency.

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