

# Nouraa.ai Launches Industry-Specific Al Voice Assistant for Healthcare and Legal Sectors

Revolutionizing Client Engagement and Admin Workflows with 24/7 Voice Automation

NAPERVILLE, IL, UNITED STATES, July 28, 2025 /EINPresswire.com/ -- Nouraa.ai, a leading provider



We designed Nouraa.ai to meet the operational needs of heathcare & legal teams. We combined deep vertical knowledge with Al automation, so they deliver great service without overloading their teams."

Oan Ali, Practice Lead at Nouraa.ai

of Al-powered voice automation and workflow solutions, today announced the expansion of its intelligent voice assistant platform—purpose-built for the healthcare and legal industries. The platform is designed to automate critical front and back-office operations, reduce administrative overload, and deliver seamless 24/7 client support.

With deep integration into regulated workflows, Nouraa.ai enables professionals to focus on care and counsel, while AI handles scheduling, intake, verification, and communication—securely, efficiently, and around the clock.

Healthcare: Streamlining the Front Desk & the Back Office

Clinics, hospitals, and private <u>healthcare practices</u> lose revenue and patient trust due to missed calls, long wait times, and overworked staff. Nouraa.ai addresses these pain points with a HIPAA-compliant, multilingual AI assistant that serves as a virtual receptionist and operations coordinator—available 24/7 and integrated with leading EMRs.

## Front Desk Automation

- 1. 24/7 Inbound Call Management Every patient call answered, no missed opportunities.
- 2. Smart Scheduling and Reminders Bookings, rescheduling, and no-show prevention.
- 3. Outbound Patient Engagement Follow-ups, reactivations, and promotional outreach.

## **Back Office Automation**

- 1. Real-Time Insurance Verification Reduce manual effort by up to 85%.
- 2. Waitlist Optimization Fill cancellations, cut wait times by 40%, and boost utilization.
- 3. Claim Denial Management Identify issues early, lower denial rates by 40%.

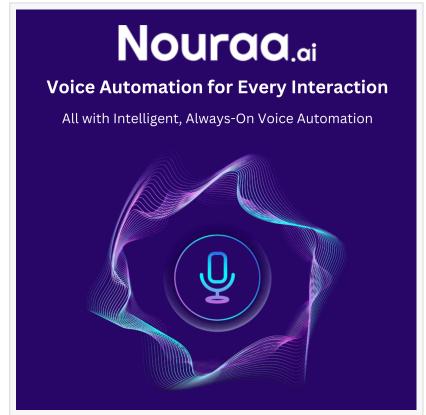
Watch the On-Demand Webinar Transforming Patient Communication in Healthcare with Nouraa.ai Discover common pain points, live platform use cases, and a product demo showcasing real results for clinics and hospitals.

Watch On-Demand:

https://www.nouraa.ai/healthcarecommunication

Legal: Let Al Handle Intake, Triage, and Follow-Ups

Law firms often lose valuable time to manual intake, scheduling, and post-call follow-ups. Nouraa.ai's legal-specific voice assistant automates these workflows while ensuring compliance, urgency recognition, and real-time CRM integration.



Available 24/7 to streamline client communication and simplify admin workflows.

# Key Features for Law Firms

- 1. 24/7 Criminal Law Answering Services Empathetic support for urgent client needs.
- 2. Al-Powered Call Qualification Prioritize and route high-value leads.
- 3. Felony Timeline Agent Educates clients on their case journey, improving trust and compliance.

## **Back Office Automation**

- 1. Automated Client Intake Collect case details, verify identity, and initiate triage.
- 2. Voice and Chat Scheduling Let clients manage appointments on their own terms.
- 3. After-Hours Triage Detects urgency and routes critical matters to the right personnel.
- 4. Reminders and Follow-Ups Keep clients informed about deadlines and actions.
- 5. Clio and CRM Integration Seamless real-time sync with popular legal practice tools.

## Watch the On-Demand Webinar

How Al Voice Assistants Are Saving Law Firms Hours Every Week Explore real-world use cases, Clio integration, and a live product demonstration tailored to modern legal workflows.

Watch On-Demand: https://www.nouraa.ai/legal-services-webinar

## About Nouraa.ai

Nouraa.ai is a next-generation voice automation platform tailored for regulated industries such

as healthcare and legal. Built with sector-specific intelligence, its AI assistants automate routine front and back office tasks—enhancing efficiency, improving service delivery, and enabling 24/7 availability without adding headcount. Whether you're managing a clinic, a hospital department, or a law firm, Nouraa.ai helps your team work smarter—not harder.

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