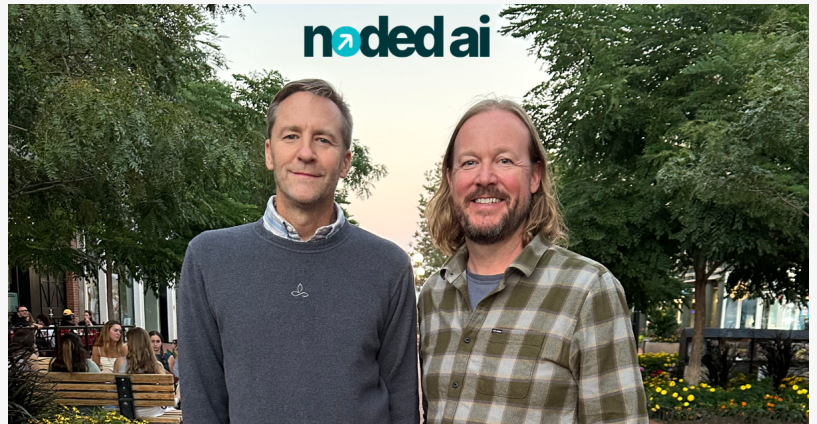


Noded AI Launches First AI Native Application Built for Customer Success

Noded AI redefines how Customer Success (CS) teams operate with a solution that connects the dots between people, tools, and data - in minutes, not months.

SAN FRANCISCO, CA, UNITED STATES, August 19, 2025 /EINPresswire.com/ -- Noded AI has announced the launch of its flagship platform, Noded, redefining how Customer Success (CS) teams operate with a solution that connects the dots between people, tools, and data—in minutes, not months.



Chris Port and Steve Wood, Noded AI Co-founders

Built for humans, not databases, Noded delivers intelligent meeting briefings, AI-driven follow-ups, and real-time account visibility, so teams can stop chasing updates and start driving outcomes.

“

If you can talk or type, you can use Noded, said Steve Wood, co-founder of Noded AI and former Head of Platform at Slack. We built this for operators who are tired of babysitting software.”

Steve Wood, Noded Co-founder and ex-Head of Platform, Slack

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The "Second Brain" for Customer Success

Noded acts as a second brain for CS and GTM teams by integrating directly with calendars, email, CRMs, product tools, and meeting platforms like Zoom, Gong and Google Meet. It pulls in both structured data (e.g. Salesforce, Linear) and unstructured insights from call transcripts,

Slack threads, and emails to generate:

- Daily intelligent meeting briefs
- Health scores and churn risk assessments
- Shared customer themes across accounts

- Account-triggered alerts (M&A, layoffs, product usage spikes)
- Automated follow-up and record creation

With automatic tracking of team and customer commitments, the platform turns scattered data into actionable workflows—no setup required.

Proven Leadership and Bold Backing
Noded AI was founded by:

- Steve Wood, Co-Founder and COO of Noded AI, who previously led two SaaS companies to exits with Salesforce and Dell Boomi, and most recently served as Head of Platform at Slack.
- Chris Port, Co-Founder and CEO of Noded AI, formerly a GM within Dell Software and then COO at Boomi, where he led all post sales teams including success as he helped scale the company from \$1M to over \$400M ARR, leading to a \$4B acquisition.

The company is backed by Boldstart Ventures, Bessemer Venture Partners, and founders of Slack and Okta.

[Get Free Instant Access](#)

Instant access is open for Noded. Limited spots are available for forward-thinking CS leaders ready to escape tool chaos and transform how their teams operate. www.app.getnoded.ai

About Noded AI

Noded AI is an AI-native application for Customer Success and go-to-market teams. It unifies structured and unstructured customer data into one intelligent, human-first operating system. Built for relationships, not just dashboards. Learn more at www.getnoded.ai.

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