

Roadside Assistance Market Size Worth \$52.5 Billion by 2033 | CAGR 5.2%

WILMINGTON, NEW CASTLE, DE, UNITED STATES, September 17, 2025 /EINPresswire.com/ -- According to a new report published by Allied Market Research, titled, "Roadside Assistance Market," The Roadside Assistance Market was valued at \$31.9 billion in 2023, and is estimated to reach \$52.5 billion by 2033, growing at a CAGR of 5.2% from 2024 to 2033.



The roadside assistance market provides on-demand services to vehicle owners experiencing mechanical

failures or emergencies while on the road. This market exists to ensure timely support for issues such as flat tires, dead batteries, fuel shortages, or lockouts, offering towing, repair, and other essential services. With an increasing number of vehicles on the road and the rising complexity of automotive technology, the need for professional roadside assistance has grown. Key benefits include enhanced driver safety, minimized vehicle downtime, and convenience, as these services can prevent minor issues from escalating into major problems, supporting both individual drivers and fleet operators.

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Various companies have expanded their current services to meet the continuous rise in demand for car roadside assistance. For instance, in September 2022, FixiGo and Roadzen announced their partnership to provide 24x7 nationwide roadside assistance (RSA) services. It includes on-call support, repair on-spot, towing for mechanical and electrical breakdown and accidental cases, vehicle repatriation services, fuel delivery in case of fuel run-out, minor on-site repair, battery jump-start, on-demand assistance, and key retrieval support. Customers can also benefit from new features such as real-time access, dedicated DID (direct inward dialing) numbers, hotel assistance, medical assistance, vehicle custody services, luggage transportation, hotel/house medical assistance during travel, chauffeur on-demand, replacement/courtesy cars, and

chauffeur on-call for mobile applications.

Nowadays consumers become more informed about the benefits and availability of roadside assistance services, their demand for these services increases. The convenience offered by roadside assistance plays a crucial role in driving customer interest. Increased consumer awareness regarding the potential risks and uncertainties of being stranded on the road without assistance has led to a growing demand for roadside assistance. People recognize the value of having a reliable service at their disposal in case of emergencies, breakdowns, or accidents. They understand that professional assistance may ensure a swift resolution to their roadside issues.

Moreover, the convenience factor is one of the key drivers behind the increase in demand for roadside assistance. Modern lifestyles are characterized by busy schedules and limited time availability. Individuals and businesses alike seek convenient solutions that minimize disruptions and save valuable time. Roadside assistance services offer a quick and efficient way to address vehicle-related problems, allowing customers to resume their activities without unnecessary delays.

The advent of technology has further amplified the convenience aspect of roadside assistance. Many service providers offer mobile apps or helplines that enable customers to request assistance with just a few taps on their smartphones. This ease of access, coupled with efficient service dispatching and real-time updates, enhances overall convenience and customer experience. Thus, the consumer awareness and the convenience provided by roadside assistance services drives the demand in the market.

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Furthermore, the market has benefited from an increase in partnerships between roadside assistance providers and automotive OEMs. For instance, in August 2024, Urgently, Inc., a major provider of digital roadside and mobility assistance, announced the extension and expansion of its partnership with a major global automotive OEM. Initially covering the U.S. Roadside Assistance Market Sizefor five years, the agreement now extends to seven years and includes Canada. Urgently is projected to continue to support the OEM's warranty roadside assistance program and post-warranty membership plans, offering help for breakdowns and accident-related towing services.

The roadside assistance market is segmented into service, vehicle, provider, and region. Depending on service, it is fragmented into towing, jump start/pull start, lockout/replacement key service, fuel delivery, and others. By vehicle, the market is differentiated into passenger vehicles and commercial vehicles. By provider, it is classified into OEM, motor insurance, independent service provider, and others. Region-wise, the market is analyzed across North America, Europe, Asia-Pacific, and LAMEA.

Based on the service, the Towing segment held the highest Roadside Assistance Market Share in 2023 and is likely to remain dominant during the Roadside Assistance Market Forecast period.

Based on provider, the Motor Insurance segment held the highest market share in 2023 and is likely to remain dominant during the forecast period.

Based on vehicles, the Commercial Vehicles segment held the highest market share in 2023 and is likely to remain dominant during the forecast period.

The North America region held the highest market share in 2023 and is likely to remain dominant during the forecast period.

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