



Dual Restoration Upgrades Water Damage Restoration Services And Launches A New Preparedness Standard

Dual Restoration launches a Preparedness Standard to improve response, documentation, and risk reduction for water damage restoration services.

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Our Preparedness Standard helps property owners face water risks with confidence by combining rapid response, clear documentation, and proactive strategies to minimize damage and disruption.”

CEO

today announced a comprehensive Preparedness Standard designed to help property owners confront climate-amplified water losses with faster response, better documentation, and proactive risk reduction. Building on its IICRC-certified capabilities and 24/7 operations, the company has enhanced its water damage restoration services to address the increasing frequency and severity of water-related events across New York, New Jersey, Connecticut, and Pennsylvania.

For rapid assistance with water damage, moisture verification, or mold concerns, contact Dual Restoration’s 24/7 team. Visit <https://www.dualrestoration.com/> or call

(347) 309-7119 to learn more about services, certifications, and service areas.

Communities are experiencing more disruptive water impacts—driven by extreme precipitation, coastal exposures, and aging building infrastructure. Public data reflects the trend: the National Oceanic and Atmospheric Administration (NOAA) has reported a record number of billion-dollar weather and climate disasters in recent years, many involving significant flood and water damage. The Federal Emergency Management Agency’s National Flood Insurance Program notes that just one inch of water can cause up to \$25,000 in damage. At the same time, the Insurance Information Institute highlights that water damage and freezing remain among the most common homeowners’ insurance claims. The Insurance Institute for Business & Home Safety also highlights the cost and frequency of non-weather water losses resulting from plumbing and appliance failures.

What’s included in the Preparedness Standard

Dual Restoration's Preparedness Standard focuses on readiness before an incident and precision response when every minute matters. Key elements include:

- Risk scanning and moisture mapping: Thermal imaging, hygrometers, and documentation protocols to identify and quantify moisture migration early.
- Multi-unit and commercial playbooks: Vertical stack and MEP (mechanical, electrical, plumbing) strategies for apartments, mixed-use buildings, healthcare, and offices.
- Sensor and shut-off guidance: Integration support for smart leak detection and automatic shut-off valves to reduce non-weather water losses.
- Rapid mobilization: 24/7 dispatch with a goal of swift on-site arrival and stabilized conditions, followed by structured drying and dehumidification.
- Insurance-ready documentation: Moisture logs, photo/thermal evidence, and scope transparency to streamline claims and reduce reinspection risk.

Upgraded water damage restoration services

With the Preparedness Standard, Dual Restoration expands field practices that align with evolving risk. The upgraded service offering includes:

- Emergency water extraction, structural drying, and dehumidification using high-efficiency equipment.
- Mold risk control through containment, negative air, and appropriate antimicrobial treatments.
- Full rebuilds and repair coordination to help return properties to pre-loss condition.
- Clear communication throughout mitigation, remediation, and reconstruction phases.

"Preparedness is no longer optional—it's the new baseline," said a Dual Restoration spokesperson. "Our clients want resilience, predictable timelines, and insurer-ready documentation. This initiative brings those expectations into one standard so property managers and homeowners can act faster and recover smarter."

The Preparedness Standard is designed for residential and commercial stakeholders who face elevated water risks, including property managers in multi-family and mixed-use buildings, healthcare facilities, hospitality and retail operators, as well as single-family homeowners across the company's service areas.

Service footprint and credentials

- Coverage: New York (Brooklyn, Manhattan, Queens, Staten Island, The Bronx), New Jersey, Connecticut, Pennsylvania, and Florida.
- Credentials: IICRC-certified technicians; fully insured; residential and commercial service; emergency response 24/7.
- Capabilities: Water mitigation; fire and smoke remediation; mold remediation (including HPD

mold violation support); sewer cleanup; odor removal; professional board-up and tarping; biohazard materials cleanup; disaster recovery.

About Dual Restoration

Dual Restoration, located at 5308 13th Ave Suite 615, Brooklyn, NY 11219, provides emergency restoration services for water, fire, smoke, and mold incidents. The company is IICRC-certified, fully insured, and licensed for mold abatement and removal services. Utilizing professional equipment, documented protocols, and transparent communication, Dual Restoration supports residential and commercial clients across New York City and surrounding areas, restoring properties efficiently and safely.

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