

# Your Doctors Online (YDO) Rises as One of Canada's Top Telemedicine Platform Amid Healthcare Strain

*Ontario families face long waits—Your Doctors Online offers Canada's top telemedicine platform with instant care and online prescriptions*

TORONTO, ONTARIO, CANADA, September 30, 2025 /EINPresswire.com/ -- Recent headlines in Ontario have underscored the devastating consequences of delays in accessing timely medical care. With millions of Canadians struggling to find a family doctor, emergency rooms facing record wait times, and children already back in school where colds and flu spread quickly, families are under pressure.

**“**We want every Canadian to know: you don't have to wait in crisis. YDO has proven that care can be compassionate, immediate, and accessible — whether you live in downtown or a small town in Ontario.”

*Raihan Masroor, Founder of Your Doctors Online*

Your Doctors Online (YDO) is stepping up as one of the [top online doctor](#) services in Ontario and Canada, offering patients immediate access to care — day or night. It is a primary care service that is the first point of contact when patients need a doctor is open 24/7, weekends. and holidays.

For Canadians searching “[how do I get an online prescription in Canada?](#)”, YDO offers a clear solution: Register, share your symptoms, and connect with a licensed doctor via audio, video, or text chat — often within five minutes. Patients can receive online antibiotics, prescription refills, sick notes for work or school, and even online mental health counselling without leaving their home. Prescriptions can be sent directly to a local pharmacy, often within 30 minutes.

“When access breaks down, families suffer. We’ve seen too many recent stories that highlight the human cost of delay,” said Raihan Masroor, Founder of Your Doctors Online. “Our mission is to close that gap — so that when someone needs care, they get it in minutes, not days. Whether it’s a child with a high fever, an employee needing an urgent sick note, or a newcomer without a family doctor, YDO is here to help.”

Why Patients Call YDO the [Best Telemedicine App](#)

Patients across Canada consistently report how YDO improves their healthcare experience compared to other options:

“On some platforms, automated triage made it hard to reach a doctor right away.”

“With others, I was asked to book days ahead for an appointment.”

“Even with government-covered services, I still had to wait hours in a virtual queue.”

“With YDO, I spoke to a doctor in under 30 seconds and had my prescription ready at my pharmacy within 30 minutes — even at 4 AM.”

“I choose to use Your Doctors Online for all my family’s healthcare needs while we don’t need to wait the the clinic or drive very far when we need some help. I also have been using some of their nutrition support to up my iron stores, nutrition support and also mental health support for some of the stressful interactions that I have been getting at my workplace. I highly recommend them as they have very helpful for me and my son’s healthcare needs,” Marie France, YDO user said in a statement.



Raihan Masroor, Founder at Your Doctors Online

## Services Designed for Everyday Needs

YDO has built its reputation by addressing the gaps that affect everyday families:

**Top Online Doctor in Ontario:** Serving communities from Toronto and Mississauga to Sudbury, Barrie, Oakville, and Milton etc., with local media recognition in NewmarketToday, MiltonToday, and OakvilleNews.

**Top Online Doctor in Canada:** With over 1.5 million consultations completed, YDO is trusted nationwide as one of the top telemedicine platforms for convenience and reliability.

**Online Prescription Refills:** Quick renewals for ongoing medications, reducing interruptions to essential treatments.

**Online Antibiotics:** Fast access to antibiotics when clinically appropriate, ensuring infections don’t worsen while patients wait.

**Online Doctor Sick Notes:** For school, work, or travel, saving patients time and reducing unnecessary in-person visits.

**Online Mental Health Counselling:** Offering discreet and immediate support for anxiety, stress, or depression — a growing need as families navigate busy fall schedules.

Ontario First, Canada Wide

Ontario remains at the center of the healthcare crisis, with an estimated 2.2 million residents without a family doctor. This shortage disproportionately impacts newcomers, young families, and students who often struggle to find reliable care. YDO has become a lifeline in the province, helping families manage seasonal surges of illness without the stress of long queues or crowded waiting rooms.

Nationally, YDO's growth has been fueled by its ability to deliver fast, human-centred healthcare at scale. With doctors available 24/7 and connection times often under five minutes, YDO is bridging the gap between what Canadians need and what the traditional system can deliver.

"We want every Canadian to know: you don't have to wait in crisis," added Masroor.

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