

Hilton Dubai Palm Jumeirah is now a Certified Autism Center™, Reinforcing Commitment to Create Welcoming Environment

DUBAI, UNITED ARAB EMIRATES, October 7, 2025 /EINPresswire.com/ -- [Hilton Dubai Palm Jumeirah](#) has earned the [Certified Autism Center™](#) (CAC) designation, granted by the International Board of Credentialing and Continuing Education Standards (IBCCES). This prestigious certification recognizes the hotel's dedication to delivering a seamless experience for autistic guests and their families by ensuring staff are equipped with the knowledge and resources to accommodate the needs of all travelers.

The certification aligns with Dubai's broader vision to become a global leader in accessibility and inclusion across multiple sectors—including hospitality, education, and healthcare—further solidifying the emirate as a world-class destination for all visitors.

"Hospitality is about people, and becoming a Certified Autism Center™ allows us to serve our guests with even greater empathy and awareness. This certification represents our dedication to creating diversification in a space where everyone—regardless of their needs—can relax, connect and feel truly at ease," says Andreas Searty, managing director, Hilton Dubai Palm Jumeirah.

Hilton Dubai Palm Jumeirah is the latest in a growing network of hotels, attractions, and public venues in Dubai that are embracing accessibility training and certification. Through the CAC designation, a number of team members have completed evidence-based training on autism and sensory sensitivities, with the goal of enhancing communication, guest service, and overall comfort for neurodivergent guests.



“This certification reflects the power of forward-thinking hospitality leadership in creating spaces where all individuals feel valued and welcome,” says Myron Pincomb, CEO and board chairman of IBCCES. “Dubai continues to lead by example in championing accessibility—not just in tourism, but across education and healthcare as well. Hilton Dubai Palm Jumeirah is helping set the standard for what inclusion looks like in the UAE and beyond.”

The Certified Autism Center™ program is a vital part of IBCCES’ ongoing mission to work with global partners and local leadership to build communities that are welcoming to all. As more organizations in Dubai seek to meet the needs of autistic individuals and those with sensory sensitivities, Hilton Dubai Palm Jumeirah’s certification represents a significant milestone in this movement.



The hotel is also featured on the [IBCCES Accessibility App™](#), a free tool designed to help individuals with autism and sensory needs find certified and inclusive locations globally. The app includes essential details such as hours of operation, sensory features, contact information, and visitor tips—supporting confident travel planning for families and individuals.

IBCCES has been the leading authority in cognitive disorder training and certification for over 20 years. Working with experts and self-advocates, the organization develops evidence-based programs for industries ranging from healthcare to hospitality. In addition to certification, IBCCES offers resources such as [AccessibiltyCertified.com](#) and [AutismTravel.com](#), where families can explore listings of certified locations and connect with supportive services.

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About Hilton Dubai Palm Jumeirah□□□

As Hilton Hotels and Resorts’ latest hotel in Dubai, Hilton Dubai Palm Jumeirah is the city’s



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Andreas Searty, managing director, Hilton Dubai Palm Jumeirah

leading leisure hotel owing to its scenic beachfront location. Overlooking Palm West Beach and with sunset views over the Palm Crescent, Ain Dubai and Dubai Marina skyline, the premium property boasts 605 premium guestrooms and suites, each with a private balcony. Relax and unwind at the award-winning eforea spa or enjoy exquisite dining experiences across any of the ten unique bars and restaurants. With its 5-star facilities, prime locale and intuitive Hilton service, Hilton Dubai Palm Jumeirah promises to be a perfect destination for leisure and business travellers alike.□□□

About Hilton

Hilton (NYSE: HLT) is a leading global hospitality company with a portfolio of 18 world-class brands comprising 7,000 properties and 1.1 million rooms, in 122 countries and territories. Dedicated to fulfilling its founding vision to fill the earth with the light and warmth of hospitality, Hilton has welcomed more than 3 billion guests in its more than 100-year history, earned a top spot on Fortune's 100 Best Companies to Work For list and been recognized as a global leader on the Dow Jones Sustainability Indices for five consecutive years. Hilton has introduced several industry-leading technology enhancements to improve the guest experience, including Digital Key Share, automated complimentary room upgrades and the ability to book confirmed connecting rooms. Through the award-winning guest loyalty program Hilton Honors, the 139 million members who book directly with Hilton can earn Points for hotel stays and experiences money can't buy. With the free Hilton Honors app, guests can book their stay, select their room, check in, unlock their door with a Digital Key and check out—all from their smartphone. Visit stories.hilton.com for more information, and connect with Hilton on [Facebook](#), [Twitter](#), [LinkedIn](#), [Instagram](#), and [YouTube](#).

About IBCCES

Delivering the global standard for training and certification in the fields of autism, neurodiversity, and accessibility – IBCCES provides a series of certification programs that empower professionals to be leaders in their field and improve the outcomes for the individuals they serve. For over two decades, IBCCES has been a global leader, setting the industry standard in autism and cognitive differences training. IBCCES works in over 111 countries and provides training in 8 languages, and its programs have been recognized around the world as the leading benchmark in training and certification.

In addition to individual certification programs, IBCCES partners with cities, destinations, and organizations on initiatives like the Certified Autism Destination™ (CAD) and Autism Certified

City™ (ACC), ensuring autistic and sensory-sensitive residents and visitors feel welcomed and safe. Destinations that achieve the CAD designation have completed a specialized program that ensures a multitude of recreation, hospitality and entertainment organizations have completed an autism and sensory-sensitivity training, certification and IBCCES facilities review process. The ACC designation expands on that program and includes IBCCES training and certification for the public safety, education, healthcare and workplace sectors.

IBCCES also created the Accessibility App, AutismTravel.com, and AccessibilityCertified.com – free resources for individuals with a variety of neurodiversities and disabilities, listing certified locations and connecting individuals to other resources and each other.

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