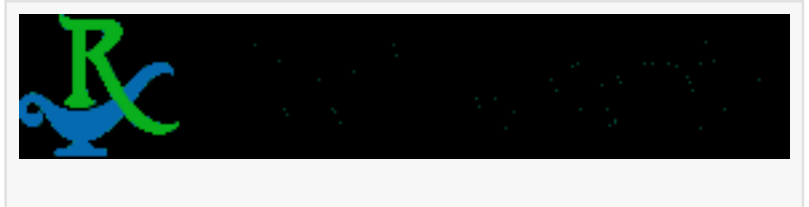


RefillGenie Provides a Lifeline for Patients Who Run Out of Medication After Moving

Jersey City-based telehealth service offers same-day prescription refills for patients facing gaps in care during relocation.



JERSEY CITY, NJ, UNITED STATES, October 20, 2025 /EINPresswire.com/ --

[RefillGenie](#), a leading telehealth company, offers a vital service for individuals who have recently relocated and are struggling to obtain timely refills for their ongoing prescriptions. This service helps bridge the gap in care that often arises while patients wait months for an appointment with a new primary care physician—ensuring continuity in managing chronic health conditions.

The need for such services stems from a common scenario affecting relocated patients across the country:

- New patient appointments with primary care physicians typically require waits of several months.
- Patients run out of their existing medications during this waiting period.
- Previous physicians often refuse to send bridge prescriptions to patients who have moved.
- Urgent care visits to obtain medication refills cost \$200 or more per visit.

RefillGenie offers a text-based service that allows patients to refill up to three existing medications for a 90-day supply. The process requires patients to answer health questions, undergo verification, engage in a brief text consultation with a doctor, and receive their prescription sent directly to their pharmacy. The service operates in 49 states across the United States, as well as Washington, D.C.

"We were tired of seeing patients suffer from strokes and heart attacks simply because they were unable to refill their blood pressure medication," said Dr. Stephen Kelly, Founder of RefillGenie. "We created this simple, text-based service to ensure anyone can access their life-saving medications, even when in-between doctors or insurance plans."

The service maintains safety protocols by excluding certain medication categories that require close monitoring or present safety concerns. Controlled substances, sedatives, muscle relaxants, lifestyle medications, and medications requiring regular blood level monitoring cannot be refilled through the platform. In instances where bloodwork is necessary before providing a refill, the service provides patients with a lab order and interpretation at no additional charge.

William M., a patient who used the service, stated: "First time user and was very impressed. Everything went well and smoothly and a lot more convenient than a walk in clinic. Definitely will use again for my medication refills."

The service functions as a temporary bridge rather than a replacement for ongoing primary care. Patients are encouraged to establish care with a local healthcare provider who can perform regular physical examinations and manage their health over the long term. RefillGenie serves patients during periods of transition, whether due to relocation, gaps between insurance plans, or other life events that create interruptions in healthcare access.

Tabatha A., another patient, shared: "I needed 90 days before I was able to see a physician. Refill Genie allowed me to keep my BP under control while I waited on insurance coverage. Would highly recommend."

The standard service turnaround time is 12 hours, with many refills processed significantly faster. The service is available 24 hours a day, seven days a week, providing accessibility for patients who need medication refills outside traditional business hours.

The platform specifically addresses the healthcare challenges faced by individuals managing chronic conditions such as diabetes and hypertension. Daily medication adherence is critical for preventing complications associated with these conditions. However, disruptions in care during relocation or other transitional periods can lead to medication lapses.

Brittney E., a patient using the service, noted: "Absolutely amazing service! Highly recommend. Needed a refill on my medication and it was an easy process. Just answered a few questions and they had my medication refilled in no time. Great experience!"

RefillGenie's text-based approach eliminates the need for appointments or video consultations, streamlining the refill process for patients who already have established medication regimens. The service focuses exclusively on refilling existing medications rather than starting new treatments, maintaining a clear distinction between its role as a bridge service and comprehensive primary care.

Patients requiring medication refills can access the service through the company's website at <https://refillgenie.com/> or by calling +1 (929)-274-3052. Additional information about the service, including eligible states and medication categories, is available on the company's blog at <https://refillgenie.com/news/>.

###

About RefillGenie Inc.

The physician founders of RefillGenie were tired of seeing patients suffer from strokes and heart attacks simply because they were unable to refill their blood pressure medication. For that reason, they created a simple, text-based service to ensure anyone can access their life-saving medications, even when in-between doctors or insurance plans.

Contact Details:

344 Grove St Unit 876

Jersey City, NJ 07302

United States

<https://maps.app.goo.gl/h2MXW1Tnr1wYhNbX6>

Note to Editors

- RefillGenie is a telehealth company that provides medication refill services to patients in 45 states across the USA.
- The company was founded by Dr. Stephen Kelly and is headquartered in Jersey City, New Jersey.
- RefillGenie's mission is to remove barriers to medication access and ensure patients can easily manage their health, even during times of uncertainty or transition.
- The company offers a user-friendly, text-based service with transparent pricing and direct communication with licensed physicians.
- RefillGenie does not intend to replace primary care doctors. It serves as a temporary resource to bridge gaps in care and prevent complications from conditions like diabetes and hypertension.

End of Press Release.

Stephen Kelly

RefillGenie

+1 (929)-274-3052

[email us here](#)

Visit us on social media:

[LinkedIn](#)

[Instagram](#)

[Facebook](#)

[Other](#)

This press release can be viewed online at: <https://www.einpresswire.com/article/859829880>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2025 Newsmatics Inc. All Right Reserved.