DispatchMVP Unveils 'Otto Dispatch Pilot™' — Voice-Driven AI That Updates Live Dispatch Data on Command

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SANTA CLARITA, CA, UNITED STATES, October 29, 2025 /EINPresswire.com/ -- DispatchMVP today announced the next evolution of its AI dispatch assistant: Otto Dispatch Pilot™. One of the only voice-enabled AI assistants built specifically for trucking and brokerage operations, Otto Dispatch Pilot accepts natural-language voice commands to update live operational data—turning spoken instructions into precise, auditable actions across loads, drivers, equipment, customers, and invoices.

"Most 'AI' stops at suggestions. Otto acts," said Tony Harmon, Co-founder of DispatchMVP. "Say, 'Otto, add driver Jerry for pickup Load 5528 tomorrow at 10am and notify the driver,' and it's done—timestamps, references, notifications, and audit trail included."

> "DispatchMVP has significantly reduced our phone time, its automations are big time-savers, and with Otto we access our information without navigating a maze of screens."
> --Young Guns Transportation"

YGT

What's new in Otto Dispatch Pilot™
• Hands-free updates: Voice or chat commands to create/modify loads, add stops, adjust ETAs, assign drivers/units, attach BOL/POD, and post invoices.
• Structured, compliant actions: Every command maps to fields in DispatchMVP (and integrated systems) with validation, role permissions, and a tamper-evident log.
• Integrations that matter: Works alongside leading ELD/telematics and accounting platforms to keep HOS, mileage, and billing in sync.
• Dispatch velocity: Reduce phone time and screen-hopping; Otto routes updates to the right records and people automatically.
• Human-in-the-loop safety: Admins control what Otto can change, approve sensitive actions, and roll back if needed.
Why it matters
Back-and-forth calls, re-keying data, and fragmented portals slow operations and cash flow. By turning voice into accurate system updates, Otto Dispatch Pilot helps teams:

- Cut time to update critical records (status, appointments, assignments).
- Reduce errors from manual entry and lost messages.
- Shorten DSO with faster docs□invoice handoffs.
- Stay compliant with consistent data capture for IFTA, HOS, DVIR, and audits.

Early customer feedback
"Otto's Automate Dispatch is saving dispatchers valuable time that they can now apply to customer satisfaction," said Ray Mekhtarian, VP Sales Partner, reflecting customer results from pilot fleets.

Availability
Otto Dispatch Pilot™ is available today to all DispatchMVP customers.

Security & privacy
Otto Dispatch Pilot enforces role-based access, explicit approvals for sensitive writes, and immutable audit trails. Data is encrypted in transit and at rest; customers control retention and connected integrations.

About DispatchMVP
DispatchMVP is an intelligence-driven platform for carriers and brokers, unifying dispatch, documents, telematics, and billing with practical automation. Our mission is simple: remove operational friction so fleets can move faster.
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