

## ECCB Recognises Commercial Banks for Outstanding Performance and Service

BASSETERRE, SAINT KITTS AND NEVIS, November 10, 2025 / EINPresswire.com/ -- The National Bank of Dominica Ltd is the 2025 ECCU Distinguished Bank of the Year.

The Eastern Caribbean Central Bank (ECCB) presented the award at the ECCU Bank of the Year Awards Ceremony held on 6 November at the St Kitts Marriott Resort, Saint Christopher (St Kitts) and Nevis.

The Eastern Caribbean Currency Union (ECCU) Distinguished Bank of the Year Award was launched in 2024 to honour banks that demonstrate the ability to turn challenges into opportunities through strategic initiatives and innovative business practices in a dynamic market environment.

Five other awards were presented at the Ceremony. The categories and recipients were:

- Corporate Social Responsibility Republic Bank (EC) Ltd (Saint Lucia);
- 2. Customer Service National Bank of Dominica Limited;



2025 ECCU Bank of the Year Award Recipients



Governor Antoine presents the 2025 ECCU
Distinguished Bank of the Year Award to National
Bank of Dominica Limited

- 3. Financial Education and Empowerment Bank of Saint Vincent and the Grenadines Ltd;
- 4. Support to Micro Small and Medium Enterprises (MSMEs) Bank of Saint Lucia Ltd; and
- 5. Technological Innovation National Bank of Dominica Limited.

Seven of the commercial banks that operate in the ECCU submitted 34 entries for the various

awards. Six of the banks were shortlisted for the interview stage, which formed 30.0 per cent of the overall score. Over 3,000 members of the public participated in the online voting, which recorded the highest number of online voters to date and represented 20.0 per cent of the overall score.

In his remarks at the awards ceremony, Governor of the ECCB, Timothy N.J. Antoine, acknowledged the work of the commercial banks operating in these challenging times. He congratulated the banks that submitted entries and the award recipients and encouraged the other banks to participate going forward. The Governor also emphasised the importance of the public feedback as part of the online voting segment.

President of the ECCU Banker's Association and Managing Director at Bank of Saint Lucia Limited, Rolf Phillip, commended the ECCB for its role, not only as regulator, but for providing the necessary infrastructure and bringing various institutions together for commercial banks to offer the level of services which they do.

The 2025 ECCU Bank of the Year Awards ceremony can be viewed on the ECCB Connects YouTube channel and Facebook page.

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