

GAMA-1 Wins NOAA SBITS Contract to Modernize and Elevate Enterprise Service Delivery

Beats out 6 to win \$60M NOAA OCIO SDD IT and ServiceNow Support Services

WASHINGTON , DC, UNITED STATES,
November 13, 2025 /

EINPresswire.com/ -- [GAMA-1](#)

[Technologies](#) is proud to announce that GAMA-1, in partnership with [TekSynap](#), Daston, and Contender Solutions, has been awarded NOAA's Service Desk and Business IT Support Services (SBITS) contract. This win reflects NOAA's trust in our team's proven expertise, deep institutional knowledge, and shared commitment to innovation, efficiency, and mission impact.

[NOAA's Service Delivery Division](#) (SDD) is at a pivotal point in its evolution, supporting over 5,000 current users across diverse locations, preparing to

onboard 4,000 additional mission-focused personnel, and adapting to the broader shift toward a modern, enterprise-wide IT model. SBITS directly aligns with the federal government's priorities on digital transformation, customer experience, and cost-efficiency, requiring solutions that deliver more with less while safeguarding operational excellence.

Delivering Innovation with Purpose

Through SBITS, Team GAMA-1 will advance NOAA's vision by:

- Modernizing the Service Desk with AI & Automation
- Proactive Monitoring & Maintenance
- Strengthening Cybersecurity & Compliance



AWARDED

**NOAA'S SERVICE
DESK & BUSINESS
IT SUPPORT
SERVICES TASK
ORDER
UNDER NMITS**



[contracts@gama1tech.com](#)
[www.gama1tech.com](#)

Gerald Stark
Vice President of
Business Development

[LEARN MORE](#)

SBITS is about shaping the future of service delivery at NOAA.

- Elevating Customer Experience (CX)

Mission-Ready for Government Transformation

“SBITS is more than an IT contract, it’s about shaping the future of service delivery at NOAA,” said Gus Gamarra, President of GAMA-1 Technologies.

“Through automation, AI, and purpose-driven innovation, we will help NOAA scale support services, improve user experience, and meet modernization goals, while carefully managing cost and risk.”

Team GAMA-1’s management and technical approach directly aligns with SBITS vision enabling NOAA SDD to improve value, efficiency, and productivity while delivering a next-generation, AI-augmented, enterprise-wide Service Desk.



“

SBITS is about shaping the future of service delivery through automation, AI, and purpose-driven innovation. We will help scale support services, improve user experience, and meet modernization goals.”

*GAMA-1 President, Gustavo
Gamarra*

Gerald Stark
GAMA-1 Technologies, LLC
+1 301-982-4262

[email us here](#)

Visit us on social media:

[LinkedIn](#)

[YouTube](#)

Other

The logo is a shield-shaped emblem. The top half is a solid red rectangle containing the text "Great Place To Work" in white, bold, sans-serif font, with a registered trademark symbol (®) at the end of "Work". The bottom half is a dark blue shape that tapers to a point at the bottom, containing the word "Certified" in white, bold, sans-serif font. Below "Certified" is the text "JUL 2025-JUL 2026" in a smaller white font, and at the very bottom of the blue section is the word "USA" in white. A small "TM" trademark symbol is located to the right of the blue section.

**Great
Place
To
Work.®**

Certified

JUL 2025-JUL 2026

USA

TM

For five consecutive years, GAMA-1 has been certified a Great Place to Work, a testament to our culture of collaboration, trust, and purpose.

This press release can be viewed online at: <https://www.einpresswire.com/article/866960201>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2025 Newsmatics Inc. All Right Reserved.