



# The Godfrey Hotel Boston: Setting the Standard in Guest Experience

*Dinemait: A Case Study in Leveraging Technology to Enhance, Not Replace, Hospitality*

BOSTON, MA, UNITED STATES, November 14, 2025 /EINPresswire.com/ -- The Godfrey Hotel Boston, part of Oxford Hotels & Resorts, continues to earn recognition as one of the premier independent hotels in the United States — most recently ranked #6 out of 1.6 million hotels in the United States on TripAdvisor. This reputation stems from a relentless commitment to creating a warm, personalized guest experience, supported by both exceptional staff and carefully chosen innovations.

One such innovation is dinemait, an AI-powered restaurant discovery tool that helps guests quickly and easily find tailored dining recommendations in Boston's world-class food scene.

## Seamless Integration

Working with the dinemait team, The Godfrey launched a customized, hotel-branded version of the platform in just days. Minimal staff training was needed, yet the impact for both guests and the team was immediate.

## Guest Response

Guests praise dinemait for its ability to provide instant, objective, and highly personalized dining suggestions. From a nearby coffee shop to a family-friendly dinner or a fine-dining experience for a special evening, the platform allows guests to explore Boston with confidence and convenience — all while still feeling the hotel's signature level of care.

## Staff Impact

For The Godfrey team, dinemait reduces repetitive "where should we eat?" questions, giving staff more time to focus on deeper, more meaningful guest interactions. It's not about replacing service, but about enabling the staff to deliver service where it truly matters.

## Voices of Experience

Larry Casillo, Sr. Vice President, Oxford Hotels & Resorts, and Area General Manager, The Godfrey Hotel Boston:

"Our success at The Godfrey is built on creating memorable, personalized experiences for every guest. Incorporating AI technology like dinemait supports that mission by giving visitors reliable dining recommendations instantly, but it's only one element of the larger experience. Our team's

dedication, attention to detail, and high-touch service execution are what make us stand out as one of the top hotels in the country. dinemait helps us deliver our promise even more effectively.”

Doug Winneg, Founder & CEO, dinemait:

“We designed dinemait to help hotels like The Godfrey enhance service without adding operational strain. Seeing how smoothly the hotel embraced the platform — and how positively their guests have responded — is exactly the outcome we envisioned. We’re excited to continue partnering with properties that want to differentiate through personalization.”

### The Takeaway

The Godfrey Hotel’s experience demonstrates how a thoughtfully chosen tool like dinemait can:

- Provide instant, personalized dining recommendations that compliment concierge service.
- Deliver self-serve convenience with a premium, branded feel.
- Free up staff to focus on meaningful, one-on-one guest interactions.
- Support a hotel’s reputation for both innovation and service excellence.

For hotels looking to elevate guest service, The Godfrey Hotel Boston proves that success doesn’t come from technology alone, but from the way technology is integrated into a culture of hospitality that puts people first.

### About The Godfrey Hotel Boston

The Godfrey Hotel Boston, part of Oxford Hotels & Resorts’ collection of luxury-lifestyle hotels and hospitality brands, is located in Boston’s vibrant Downtown Crossing neighborhood. With its historic façade, contemporary interiors, and exceptional service, the hotel is a hub for business and leisure travelers seeking a stylish and centrally located stay in the city. The property is managed by Oxford Hotels & Resorts, LLC.

### About Oxford Capital Group, LLC and Oxford Hotels & Resorts, LLC

The Godfrey Hotel brand is part of the Oxford Collection of lifestyle hospitality brands and was created by Oxford Hotels & Resorts, LLC, the hospitality management affiliate of Oxford Capital Group, LLC—an award winning international real estate investment, development, and management firm with a focus on operationally intensive real estate.

In addition to Boston, Godfrey Hotels current locations include Chicago, IL; Detroit, MI; Hollywood, CA and Tampa, FL. with several additional markets in the pipeline.

For more information, visit [www.godfreyhotelboston.com](http://www.godfreyhotelboston.com), [www.ohrllc.com](http://www.ohrllc.com) or [www.oxford-capital.com](http://www.oxford-capital.com)

### About dinemait

dinemait is an AI-powered restaurant recommendation app that delivers hyper-personalized dining suggestions based on each user’s tastes, preferences, and plans. Whether you’re in your

hometown or traveling the world, dinemait helps you find the perfect place to eat—faster and smarter.

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