

# Conflict Resolution Solutions Market Size, Share & Trends Analysis Report By Product

*The Business Research Company's  
Conflict Resolution Solutions Global  
Market Report 2025 – Market Size,  
Trends, And Global Forecast 2025-2034*

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Conflict Resolution Solutions Global Market Report  
2025

What Is The [Conflict Resolution Solutions Market](#) Size And Growth?

Over the past few years, the market size for conflict resolution solutions has seen significant growth. The market is projected to expand from \$8.79 billion in 2024 to \$9.52 billion in 2025, with a compound annual growth rate (CAGR) of 8.2%. Factors contributing to this growth during the historic period include globalization, legal compliance, increased organizational complexity, and shifting employee expectations.

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In the coming years, the market size of conflict resolution solutions is projected to witness robust expansion. By 2029, it is expected to reach \$12.68 billion, with a yearly compound growth rate (CAGR) of 7.4%. Factors

contributing to the growth in the projection period comprise remote work structures, AI and automation, diversity and inclusion, as well as mental health awareness. Key trends during this forecast period will be mediation platforms, resolution driven by data, combined models of conflict resolution, and cultural competency training.

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What Are The Current Leading Growth Drivers For Conflict Resolution Solutions Market?

The conflict resolution solutions market is projected to expand due to the escalating number of disputes in the workplace. Conflicts in the workplace are typically between employees, managers, customers, or other parties and can stem from disagreements over leadership styles, differing political, cultural, or religious beliefs, wage disputes, or breaches of employment agreements. Conflict resolution solutions provide crucial frameworks and techniques for effectively managing these disputes, facilitating open communication, identifying root problems, and working collectively towards resolutions that satisfy all parties involved. As an illustration, a report from the US-based industrial relations school, Cornell-ILR, revealed in February 2023 that there were 424 work stoppages in 2022, consisting of 417 strikes and seven lockouts, a significant increase from 279 in 2021. Consequently, the surge in workplace disputes is anticipated to stimulate the growth of the conflict resolution solutions market.

#### Which Companies Are Currently Leading In The Conflict Resolution Solutions Market?

Major players in the Conflict Resolution Solutions include:

- Kluwer Mediation
- The Resolution Group Inc.
- Mailchimp
- CallMiner
- Actionstep Limited
- FairWay Resolution Limited
- Accord Group
- RTG Solutions Group LLC
- Mediation Institute Pty. Ltd.
- CMP Resolutions Ltd.

#### What Are The Main Trends, Positively Impacting The Growth Of Conflict Resolution Solutions Market?

In the conflict resolution solutions market, key organizations like Bharat Dispute Resolution (BDR) are honing in on the creation of online platforms for dispute resolution that offer enhanced features to their users. BDR, an online dispute resolution platform, employs technology to facilitate the resolution of disagreements among parties. As an example, in August 2023, an Indian finance and asset management company named LegalPay launched BDR, a platform that streamlines business contract management and dispute resolution in a digital setting. The core focus of this platform is to resolve disputes and efficiently recover pending payments in a myriad of sectors through online processes. With the aid of artificial intelligence, data analytics, and legal expertise, BDR aims to handle a staggering 100,000 cases by the year's end.

#### How Is The [Conflict Resolution Solutions Market Segmented](#)?

The conflict resolution solutions market covered in this report is segmented –

- 1) By Type: Mediation, Arbitration, Negotiation, Conflict Coaching, Conflict Management System Design, Other Types
- 2) By Mode Of Delivery: Online, Offline, Hybrid

- 3) By Organization Size: Small And Medium-Sized Enterprises (SMEs), Large Enterprises
- 4) By Application: Workplace, Family, Community, Commercial, Political, Other Applications
- 5) By End User: Business-To-Business (B2B), Business-To-Consumer (B2C), Government, Non-Profits, Other End Users

Subsegments:

- 1) By Mediation: Facilitative Mediation, Evaluative Mediation, Transformative Mediation
- 2) By Arbitration: Domestic Arbitration, International Arbitration, Online Or Virtual Arbitration
- 3) By Negotiation: Positional Negotiation, Interest-Based Negotiation, Collaborative Negotiation
- 4) By Conflict Coaching: Individual Conflict Coaching, Group Conflict Coaching, Executive Or Leadership Conflict Coaching
- 5) By Conflict Management System Design: Organizational Conflict Management Systems, Workplace Conflict Resolution Systems, Online Conflict Management Systems
- 6) By Other Types: Restorative Justice, Facilitation, Consensus Building, Peer Mediation, Multi-Party Mediation

View the full conflict resolution solutions market report:

<https://www.thebusinessresearchcompany.com/report/conflict-resolution-solutions-global-market-report>

Which Is The Dominating Region For The Conflict Resolution Solutions Market?

In 2024, North America led the conflict resolution solutions market, with Asia Pacific anticipated to register the most rapid growth in the forecast period. The market report for conflict resolution solutions encompasses the regions of Asia-Pacific, Western Europe, Eastern Europe, North America, South America, Middle East, and Africa.

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