

Australian Disability Provider Novella Support Sets National Standard in Complex Behaviour and Crisis Care

Novella Support expands high-risk participant services across NSW with integrated clinical governance, crisis response and specialist SDA pathways.

SYDNEY, NEW SOUTH WALES, AUSTRALIA, December 1, 2025 /EINPresswire.com/ -- [Novella Support](#), an Australian [National Disability Insurance Scheme \(NDIS\)](#) registered provider, continues to expand its specialist services in complex behaviour support, crisis intervention, and [supported accommodation](#) in response to growing national demand for high-risk participant services.

Founded in 2019, Novella Support operates primarily across New South Wales and delivers integrated clinical and operational models designed for participants with high and complex support needs. These include individuals living with intellectual disability, autism spectrum disorder, psychosocial disability, and co-occurring behavioural and forensic challenges.

Unlike traditional disability service delivery models, Novella Support operates under a structured & integrated clinical governance framework that combines behaviour support practitioners, frontline crisis response teams, and specialist accommodation pathways. This approach is designed to reduce restrictive practices, improve system responsiveness, and stabilise participants experiencing extreme behavioural escalation.

The organisation's crisis response model focuses on rapid deployment for participants at immediate risk of hospitalisation, incarceration, or placement breakdown. By combining



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behavioural specialists with trauma-informed frontline staff, Novella Support aims to maintain participants safely within community settings while reducing system pressure on emergency services, hospitals, and correctional environments.

In parallel, the provider has continued to expand its specialist supported accommodation capacity to meet increasing demand for High Physical Safety, Robust, and transitional crisis-stabilisation housing. These programs are designed to allow participants to transition from emergency placement environments into long-term, clinically supported living arrangements.

Novella Support's service delivery framework emphasises multi-disciplinary collaboration between disability, health, housing, and justice systems. This cross-sector coordination model supports participants who present with simultaneous clinical, behavioural, and environmental risk factors.

The expansion reflects a wider national trend of increasing complexity within the NDIS participant population, particularly among individuals cycling between hospital systems, mental health services, homelessness, and custodial environments.

Industry observers note that providers capable of managing high-risk behavioural complexity remain critically undersupplied across Australia, placing growing pressure on specialist services equipped with integrated clinical governance infrastructure.

Through continued workforce development initiatives, Novella Support maintains internal training systems focused on behaviour support implementation, trauma-informed care, crisis stabilisation, and high-risk participant safety. These frameworks ensure frontline teams operate under consistent clinical oversight and regulatory compliance standards.

As national demand for integrated high-risk disability services continues to rise, Novella Support's expansion reflects an increasing shift within the disability sector toward structured clinical governance, specialist workforce capability, and cross-system collaboration models.

For further information, visit: <https://www.novella.care/>

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