

The Rise of AI in Injury Claims: Attorney Bianca R. Ennix on Outsmarting the Algorithms

OAKLAND, CA, UNITED STATES, December 5, 2025 /EINPresswire.com/ -- The legal world is changing fast, and personal injury law is no exception. What used to be a straightforward process of submitting medical bills to insurance companies has now evolved into a high-tech, data-driven system. At the center of this change is artificial intelligence (AI), which is transforming how claims are evaluated and how much your case could be worth.

The Old Way: Human Adjusters

Years ago, insurance companies relied on human adjusters to determine the value of a claim. These adjusters looked at the medical bills—hospital stays, doctor visits, chiropractic care and made offers based solely on the face value of those expenses. For example, if your hospital bill was \$5,000 and your chiropractor visits totaled \$1,500, the settlement offer would generally reflect those numbers. It was straightforward but often left room for skilled attorneys to negotiate higher settlements based on the context and severity of the injuries.

Enter AI: The Rise of Platforms like Colossus

Today, insurance companies increasingly use AI platforms like Colossus to analyze personal injury claims. These systems go beyond the raw dollar amounts and examine ICD-9 and ICD-10 medical codes, which classify every diagnosis and treatment. These codes help the AI determine the “value” of a claim based on patterns and statistical algorithms.

The result? A claim that isn't coded properly may be automatically undervalued. If your medical bills are submitted without the right codes—or without enough documentation to support them, the AI could flag your claim as less severe than it actually is, and the offer you receive could be



far lower than what you deserve.

Why Having the Right Attorney Matters More Than Ever

AI may be smart, but it's not perfect. It can calculate value based on codes, but it cannot understand the nuances of your injuries or advocate for your unique situation. That's where an experienced [car accident attorney in Oakland](#) like Bianca R. Ennix makes all the difference.

Bianca stays on top of the latest coding trends and ensures that every claim she handles is submitted with the most valuable ICD codes. By doing this, she maximizes the potential settlement for her clients, even when AI platforms are trying to minimize payouts. In addition, her deep understanding of insurance tactics allows her to negotiate strategically, making sure her clients receive the compensation they truly deserve.

What This Means for You

If you've been injured in an accident, your choice of attorney can directly impact your settlement. In a world increasingly dominated by AI, it's not enough to just submit your medical bills. You need a legal advocate who knows how to work with and sometimes around AI systems to ensure your case gets the full value it deserves.

Bianca R. Ennix combines years of personal experience with professional expertise, giving her clients a powerful advantage in an era where technology is reshaping personal injury law.

About the Law Offices of Bianca R. Ennix

Based in Oakland, California, the Law Offices of Bianca R. Ennix is a leading personal injury firm dedicated to helping accident victims recover physically, emotionally, and financially. With nearly two decades of experience, Attorney Ennix specializes in car accidents, truck accidents, pedestrian injuries, brain trauma, and nursing home neglect cases. She is an [Oakland car accident attorney](#) with over 17 years of experience.

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