

LivelImpact Launches Affordable AI Case Management Platform for Small and Mid-Sized Nonprofits

MOUNTAIN VIEW, CA, UNITED STATES, December 17, 2025 /EINPresswire.com/ -- [LivelImpact](#), a [nonprofit technology company](#) specializing in [integrated case management and fundraising software](#), is pleased to announce the launch of enterprise-grade artificial intelligence capabilities within its case management platform at pricing designed specifically for small and mid-sized nonprofit organizations. Access to advanced analytics and reporting tools expands significantly with the release, addressing capabilities that have long remained out of reach for much of the social impact sector.

According to LivelImpact, for many years nonprofit organizations have faced limited options when attempting to adopt AI-driven tools. Enterprise platforms often required six-figure investments tailored to corporate environments, while consumer-grade AI products failed to meet the security, compliance, and workflow requirements associated with sensitive client data. LivelImpact's newly enhanced platform addresses this gap by delivering secure, purpose-built AI functionality within an environment designed exclusively for nonprofit service delivery.

Case managers using the platform can now generate sophisticated reports through natural language queries, removing the need for technical expertise or time-intensive manual reporting. Staff can ask questions conversationally and receive immediate, accurate results. Requests are automatically translated into complex data analysis, enabling organizations to surface insights that previously required dedicated analytics resources.

"Small nonprofits have been locked out of the AI revolution because enterprise tools were financially unrealistic and public AI systems posed unacceptable risks to client privacy," says Ravi Gauba, Chief Executive Officer of LivelImpact. "LivelImpact was built for organizations serving vulnerable populations, and that commitment guided the development of AI capabilities that combine enterprise-level security with nonprofit-friendly pricing and workflows."

LivelImpact's case management software supports the full lifecycle of client services, including intake, scheduling, case notes, outcomes tracking, and longitudinal program measurement. Mobile-ready forms, automated workflows, secure client portals, and family-level data management are integrated into the platform, allowing staff to work efficiently in both office and field settings. With the addition of AI-powered insights, organizations gain improved visibility into program performance without increasing administrative burden.

Naturally, security and data protection remain central to the platform's design. AI processing operates entirely within LivelImpact's secure infrastructure, ensuring that client data never leaves the system or contributes to external model training. The platform runs on enterprise-grade AWS infrastructure and includes encryption at rest and in transit, multi-factor authentication, role-based access controls, and detailed system activity logging in support of HIPAA compliance.

Currently, more than 10,000 nonprofit professionals rely on LivelImpact to manage programs across social services, workforce development, housing assistance, food security, and behavioral health. Unlike generic CRM tools adapted for nonprofit use, the platform was purpose-built to accommodate complex service environments, including multi-member household intake, consent management, referrals, and outcome tracking over time.

AI functionality is offered as an affordable add-on to LivelImpact's core platform, maintaining accessibility for organizations with limited technology budgets. Personalized onboarding and training are included to support adoption and ensure staff can effectively integrate AI-powered reporting into daily operations.

Additional information about LivelImpact's case management platform is available at www.liveimpact.org/program-case-management, and demonstrations can be scheduled by contacting sales@liveimpact.org.

About LivelImpact

LivelImpact is a nonprofit technology company providing case management and fundraising software for small to mid-sized nonprofit organizations. Designed specifically for the social impact sector, the platform integrates program management, donor relations, volunteer coordination, and grants management within a single, AI-enhanced system. LivelImpact serves organizations with annual revenues ranging from \$500,000 to \$50 million, delivering solutions aligned with nonprofit budgets, compliance needs, and operational workflows.

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