

Dual Restoration Expands Water Damage & Restoration Services With Large-Scale Mold Prevention

Dual Restoration expands water damage services with a program that combines rapid response, monitoring, and documentation to help limit secondary losses.

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Our goal is to help owners and managers get control of water events early. By standardizing monitoring and documentation, we reduce uncertainty, support claims, and shorten recovery timelines.”

Owner

announced the expansion of its water damage & restoration services with a large-scale mold prevention program designed for both residential and commercial properties. The initiative pairs 24/7 rapid response with data-rich monitoring, standardized drying plans, and portfolio-level reporting intended to reduce secondary losses and speed insurance approvals.

Facility managers and property owners seeking to reduce secondary losses from water events can request a mold-prevention readiness assessment or a 24/7 emergency response by visiting <https://www.dualrestoration.com/> or

calling (347) 309-7119.

The program focuses on prevention at scale: rapid moisture mapping, targeted dehumidification, and evidence-based decision-making aligned with professional restoration standards. With increased climate volatility and aging building systems elevating water intrusion risk, the company's approach prioritizes early detection, faster mitigation, and transparent documentation.

What “mold prevention at scale” looks like

- Rapid triage and monitoring: Field teams deploy thermal imaging and smart moisture meters to identify hidden migration paths and create room-by-room drying plans. Readings are timestamped to support claim documentation.
- Standardized drying configurations: Calibrated air movers and dehumidifiers are configured based on class and category of water, material permeability, and on-site readings to accelerate safe drying and reduce tear-outs.

- Preventative containment and treatment: Where indicated, source isolation, negative air, and approved antimicrobial applications are used to deter spore proliferation while remediation is completed.
- Portfolio-level visibility: Multi-site clients receive dashboards summarizing moisture maps, drying curves, milestones, and close-out results to improve internal reporting and coordination with carriers.
- Sustainability considerations: Low-VOC agents and energy-efficient drying configurations are prioritized where appropriate.

Industry guidance notes that mold can begin to form quickly after a water event; timely mitigation is critical for health and structural integrity. According to the U.S. Environmental Protection Agency, damp materials should be dried promptly to limit mold growth, ideally within the first 24-48 hours of water exposure.

Water incidents create downstream risks: elevated humidity behind finishes, trapped moisture in wall and floor assemblies, and recurring odor complaints that can signal concealed growth. Mold prevention at scale addresses those risks by accelerating the first hour of response, improving measurement accuracy, and documenting conditions as they change. The result is fewer secondary losses, clearer communication with insurers, and faster return to normal operations for property stakeholders.

Availability and service footprint

Dual Restoration provides emergency water mitigation, mold abatement, smoke and odor removal, sewage cleanup, and board-up/tarping. The company is IICRC-certified, fully insured, and licensed for mold abatement and removal, and is located at 5308 13th Ave Suite 615, Brooklyn, NY 11219. Service coverage includes New York City and the broader New York region, with additional locations in New Jersey, Connecticut, and Pennsylvania.

About Dual Restoration

Dual Restoration delivers professional water damage & restoration, structural drying, mold abatement, smoke and odor removal, sewage cleanup, and board-up/tarping. The company combines certified technicians, modern equipment, and standardized documentation to help residential and commercial clients mitigate loss and move through insurance processes with clarity. Dual Restoration is IICRC-certified, fully insured, and licensed for mold abatement and removal.

Press Relations
Dual Restoration
+1 347-309-7119
[email us here](#)

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