

# IPD Welcomes Donald Arliss as New Warranty and Technical Support Manager

*IPD announces Donald Arliss as Warranty and Technical Support Manager, bringing 25+ years of diesel engine and diagnostics expertise to support customers.*

CARSON, CA, UNITED STATES, January 12, 2026 /EINPresswire.com/ -- [IPD](#) (Industrial Parts Depot, LLC), a global leader in aftermarket heavy-duty engine components, is pleased to announce the appointment of Donald "Don" Arliss as the company's new Warranty and Technical Support Manager. Don will oversee IPD's customer warranty programs, lead the product issue process, and support the technical performance of IPD parts in collaboration with Engineering, Sales, Production, Quality, and Customer Service teams.



Don brings more than 25 years of experience in diesel engines, fuel systems, diagnostics, and warranty operations. His background includes auditing processes for compliance, analyzing component failures, and providing technical support to both customers and internal teams. He attended Universal Technical Institute in Glendale Heights, Illinois, where he studied Automotive Diesel and Industrial Technology.

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I'm excited to join IPD and look forward to helping strengthen our warranty process and ensuring our products perform the way our customers depend on every day.”

*Don Arliss*

Before joining IPD, Don worked at D&W Diesel in Auburn, New York, progressing from Technician Supervisor to Warranty Analyst. In his most recent position, he evaluated and tested diesel engine components, conducted root-

cause analysis, and prepared technical reports to support warranty claims and improve product reliability. He also supervised a team of technicians, ensured quality and training standards were

met, and delivered data-driven feedback to customers.

"I'm excited to join IPD and look forward to helping strengthen our warranty process and ensuring our products perform the way our customers depend on every day," said Don Arliss.

"Don's technical expertise and strong warranty background make him a valuable addition to the IPD team," said Michael Badar, President of IPD. "His hands-on experience and commitment to quality will help us continue delivering the dependable support our customers expect."

For more information [about IPD](#) and its offerings, visit [IPDParts.com](http://IPDParts.com)

## About IPD

Established in 1955, IPD (Industrial Parts Depot, LLC) is a trusted manufacturer of industrial parts and serves a diverse range of industries, including on-highway, construction, oil and gas, power generation, marine, and more. IPD provides the heavy-duty engine market with quality and innovative parts to extend the equipment's life and performance, while providing value and improving the bottom line. IPD customers can rely on exceptional customer service and superior support anywhere in the world. IPD's product line includes diesel and natural gas replacement engine parts for Caterpillar®, Cummins®, Detroit Diesel®, and Waukesha® engine applications. For more information, visit [IPDParts.com](http://IPDParts.com).

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