

Damage Restoration Expert Ryan Strickland Shares How Homeowners Can Navigate the Insurance Process in HelloNation

How can homeowners advocate for themselves after experiencing fire damage?

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How can homeowners advocate for themselves after experiencing fire damage? Ryan Strickland of 911 Restoration in Fayetteville, North Carolina, offers strategic advice in a [HelloNation article](#) that outlines how to engage with insurance providers during post-fire recovery. Strickland explains that navigating the fire damage insurance process requires more than filing a claim—it involves protecting your rights, documenting thoroughly, and asking the right questions.



Ryan Strickland of 911 Restoration

After reporting the loss, Strickland urges homeowners to secure written documentation for all assessments, including the adjuster's initial report and any contractor estimates. Verbal explanations can easily lead to confusion, especially when fire restoration takes weeks or even months. Keeping a detailed log of phone calls, including names, dates, and discussion points, is also essential to ensure transparency and prevent misunderstandings.

Strickland emphasizes that policyholders are not required to accept the first settlement offer. If a repair estimate appears incomplete or undervalued, homeowners have the right to request a second opinion or independent inspection. These steps are particularly important when disagreements arise over structural damage or the value of lost personal property.

Another key point covered in the article is the right to file a supplemental claim if additional damage is discovered after repairs begin. Strickland recommends reviewing the policy closely and asking insurers to clarify ambiguous language in writing. These proactive measures can prevent future disputes and provide greater control over the recovery timeline.

The full article, [How to Advocate for Yourself in the Fire Damage Insurance Process](#), provides practical steps for homeowners to protect their financial interests, assert their rights to reinspection, and secure a full property damage assessment. Strickland encourages homeowners to remain informed and persistent throughout the process to ensure a fair outcome.

About HelloNation

HelloNation is a premier media platform that connects readers with trusted professionals and businesses across various industries. Through its innovative “edvertising” approach that blends educational content and storytelling, HelloNation delivers expert-driven articles that inform, inspire, and empower. Covering topics from home improvement and health to business strategy and lifestyle, HelloNation highlights leaders making a meaningful impact in their communities.

Jimmy Palmere

HelloNation

info@hellonation.com

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