

Your Doctors Online Explains How Patients Receive Lab Requisitions Through Its Virtual Care Platform

Your Doctors Online explains response times, lab requisitions, and how virtual consultations work.

TORONTO, ONTARIO, CANADA, March 4, 2026 /EINPresswire.com/ -- As more Canadians search online for [Your Doctors Online reviews](#) and ask whether the Your Doctors Online app is legitimate, the company is outlining how its physician-led [virtual care platform](#) enables patients to access [lab requisitions](#) and medical consultations without visiting a waiting room.

Your Doctors Online is a 24/7 virtual healthcare platform connecting patients with licensed physicians through secure chat, phone, and video consultations. According to the company, patients typically connect with a physician in under five minutes, with many consultations beginning in less than one minute.

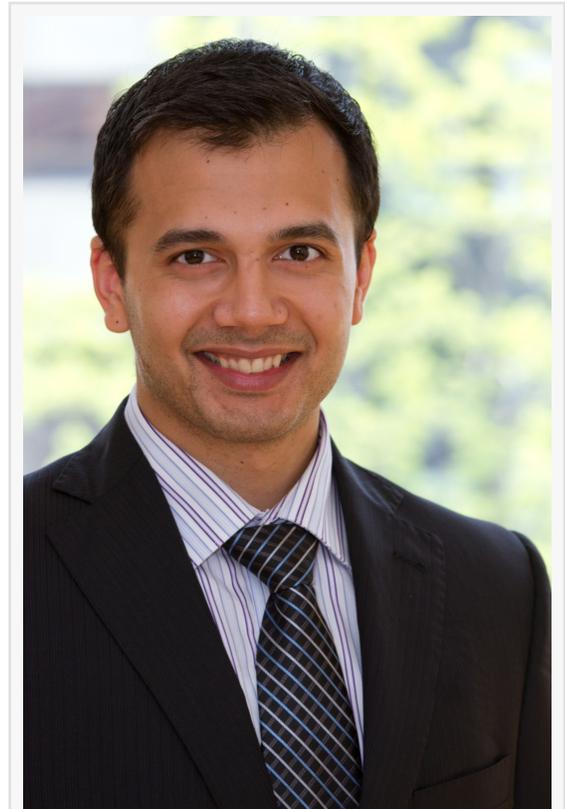
When clinically appropriate, lab requisitions and prescriptions are issued electronically — often within minutes following the consultation.

Why Lab Requisitions Feel Urgent

For many patients, lab testing is not an emergency — it is about clarity, monitoring, and continuity of care.

Routine blood work, hormone panels, infection screening, or follow-up monitoring often feel time-sensitive. Traditionally, obtaining a requisition requires booking an appointment, waiting in a clinic, explaining symptoms, and then scheduling a separate lab visit.

Virtual care is designed to simplify that pathway by allowing patients to connect with a licensed physician quickly and receive medical guidance without extended waiting room delays.



Raihan Masroor, Founder at Your Doctors Online

“Patients searching ‘Is Your Doctors Online legit?’ are usually asking whether real doctors are involved and whether medical decisions are handled responsibly,” said Raihan Masroor, Founder of Your Doctors Online. “Every consultation on our platform is conducted by licensed physicians, and lab requisitions are issued based on clinical judgment and established medical standards.”

How Lab Requisitions Work on Your Doctors Online

The company describes a structured clinical process:



A concerned parent sits with a sick child in bed while contacting Your Doctors Online on a smartphone for quick medical advice and care.

>A patient initiates a secure virtual consultation.

>A licensed physician reviews symptoms, medical history, and relevant documentation.

“

Every consultation on our platform is conducted by licensed physicians, and lab requisitions are issued based on clinical judgment and established medical standards.”

*Raihan Masroor, Founder of
Your Doctors Online*

>If medically appropriate, a digital lab requisition is issued.

>The patient receives an electronic document that can be presented at an accredited laboratory.

Requisitions are typically delivered electronically shortly after consultation. Prescriptions, when appropriate, are transmitted directly to the patient’s preferred pharmacy.

“Lab requisitions are not automated,” said Dr. Asim

Cheema, an internal medicine physician working with the platform. “Each case is reviewed individually. Virtual care allows us to assess symptoms efficiently, but if a physical examination or further evaluation is required, we advise patients to seek in-person care.”

The 5 Most Common Reasons a Requisition Can Take Longer

While many requisitions are issued promptly, timing may vary depending on clinical and

operational factors, including:

>Additional medical clarification needed

A physician may require further detail to determine the appropriate test.

>Identity verification requirements

Certain documentation may require confirmation before issuance.

>High-demand consultation periods

Even 24/7 platforms experience peak usage times.

>Delivery or email filtering issues

Requisitions may be delayed due to spam filters or incorrect contact details.

>Clinical recommendation for in-person care

In some cases, virtual ordering may not be appropriate for safety reasons.

“Our focus is responsible, timely access,” Masroor added. “In many cases, patients connect with a doctor within minutes and receive documentation shortly thereafter. But healthcare decisions must remain careful and clinically appropriate.”

A Quick Checklist to Help Patients Receive Requisitions Faster

Your Doctors Online recommends that patients:

>Provide clear symptom timelines

>List current medications and allergies

>Share relevant past test results if available

>Confirm correct email details

>Check spam or junk folders for attachments

>Contact support with visit details if documentation is not received

Patient Feedback and Reviews

Patient reviews across digital platforms such as Trustpilot and major mobile app marketplaces frequently cite response time, physician professionalism, and convenience as key strengths. The platform maintains average ratings above four stars across consumer review platforms.

A video testimonial shared in April 2025 reflects that experience:

“Your Doctors is amazing. I love how I can just get my blood work done without having to go to a doctor’s office or a walk-in clinic. Don’t waste any of my time. They’re very thorough...” Trevor Watkinson, Your Doctors Online’s client said.

The company says transparency, physician oversight, and response time remain central to its model as virtual healthcare adoption continues to expand across Canada.

When to Seek In-Person or Emergency Care

Your Doctors Online emphasizes that virtual consultations are not intended for medical emergencies. Patients experiencing chest pain, difficulty breathing, stroke symptoms, major trauma, severe sudden pain, or other urgent medical concerns should seek emergency medical services immediately.

Vivek Seal

Your Doctors Online

+1 905-517-4542

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