

# UnityAI Raises \$8.5M to Expand an Autonomous AI Workforce for Healthcare Operations

*UnityAI is already operating at nationwide scale working with large specialty care groups and supporting more than 300,000 patient interactions per month.*



NASHVILLE, TN, UNITED STATES, March 4, 2026 /EINPresswire.com/ -- [UnityAI](#),

an agentic AI company building an autonomous workforce for healthcare operations, today announced the close of an \$8.5 million Series A funding round, bringing total capital raised to \$15 million. The round was led by Third Prime, with participation from Nashville Capital Network, Whistler Capital Partners, Max Ventures, Company Ventures, and other existing investors.



UnityAI keeps work moving in environments that are unpredictable, high-volume, and constantly changing”

*Wes Barton, General Partner at Third Prime*

“What holds healthcare back rarely happens inside the exam room, but instead is everything that determines whether a patient gets there at all,” said UnityAI Co-founder and CEO Edmund Jackson. “When the right patient meets the right clinician at the right time, consistently and reliably, care works the way it’s meant to. That’s the coordination our agents deliver – continuously optimizing how patients and providers come together.”

Today, achieving this level of coordination depends on manual, fragmented workflows spread across multiple teams. UnityAI is building an agentic workforce that unifies these processes into a single, continuously operating system, dramatically improving both scalability and effectiveness. In practice, roughly half of this effort centers on patient operations – scheduling and rescheduling, confirmations, follow-ups, and referrals. The other half focuses on staffing operations – capacity optimization, shift management, PTO, and coverage. All of it is orchestrated together in one unified framework, so patient demand and provider supply are continuously aligned.

“Crossing the ‘last mile’ – actually engaging a person through voice AI to complete a task – has

shifted us from simply optimizing workflows to operating them autonomously,” said Jackson.

“UnityAI keeps work moving in environments that are unpredictable, high-volume, and constantly changing,” said Wes Barton, General Partner at Third Prime. “The team has shown they can deploy systems that operate reliably in real-world conditions and deliver measurable results for providers, which is why we’re excited to lead this round.”

UnityAI is already operating at nationwide scale, working with large specialty care groups like Tennessee Oncology and Peregrine Health, as well as national dental service organizations, value-based care providers, and community and academic health systems. The company supports more than 300,000 patient interactions per month across hundreds of sites of care.

UnityAI is delivering significant results across its customer base. One example is a national outpatient provider with more than 300 sites, where UnityAI’s agentic workforce helped drive a 26% improvement in scheduler productivity and a 30% reduction in no-show rates. Other measured impacts delivered by UnityAI across all of its customers include:

- 90% of scheduling tasks completed without staff involvement;
- Less than 6% escalation to human teams;
- 2x higher patient reach rates compared with traditional workflows;
- 25% increase in converted referrals; and
- a 65% workforce savings in supported operational areas.

UnityAI is integrated with major EHR platforms and is continuing to expand its roadmap into additional areas of operational decision-making. This includes staffing coordination capabilities that are now in beta across approximately 75 sites, in addition to advanced scheduling optimization designed to further improve access and efficiency.

The new funding will support UnityAI’s continued efforts to scale go-to-market execution and extend its AI-powered operational capabilities.

#### About UnityAI

UnityAI creates autonomous operations for healthcare. Founded by senior healthcare leaders, engineers, and data scientists with real-world experience optimizing complex workflows at organizations including HCA Healthcare, UnityAI is building an agentic workforce platform designed specifically for high-risk, high-complexity care environments. Its AI agents automate and optimize patient interactions and operational coordination with deep EHR integration, clinical context awareness, and full traceability, delivering measurable improvements in access, efficiency, and patient experience. Supporting providers, UnityAI is headquartered in Nashville, TN and is backed by Third Prime, Whistler Capital Partners, Max Ventures, Nashville Capital Network, and Company Ventures. Learn more at <https://www.unityai.co>.

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