

Resolve.ai Recognized in Q1 2026 Conversational AI Platforms for Employee Services Landscape Report

*Resolve.ai's agentic AI platform
transforms IT service management and
employee support*

DUBLIN, CA, UNITED STATES, March 11,
2026 /EINPresswire.com/ -- Resolve.ai,
a leader in agentic AI-powered [IT
service management](#) and employee
support solutions, today announced its
recognition in Forrester's "The
[Conversational AI Platforms](#) For Employee Services Landscape, Q1 2026" report.



[Resolve ai](#) believes it was recognized for its comprehensive agentic AI capabilities that go beyond traditional chatbots to deliver autonomous problem resolution and intelligent workflow automation.

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as enterprises accelerate
their AI adoption”

*Manish Sharma, CRO of
Resolve.ai*

"We believe being named in this report by Forrester reflects our vision of transforming employee support through truly agentic AI," said Saurabh Kumar, CEO of Resolve.ai. "While others offer basic chatbot functionality, our platform acts autonomously to resolve issues, execute workflows, and continuously learn—delivering measurable ROI for enterprise customers."

Key differentiators of Resolve.ai's platform include:

Agentic AI Architecture: Autonomous resolution capabilities that take action, not just provide suggestions

Microsoft Teams Native Integration: Seamless deployment within existing enterprise collaboration tools

Enterprise-Grade Agentic AI: Secure, compliant AI that respects organizational data boundaries

Rapid Time-to-Value: Proven deployment frameworks delivering measurable results within weeks

"Forrester's recognition comes at a pivotal moment as enterprises accelerate their AI adoption," added Manish Sharma, CRO of Rezolve.ai. "Organizations are moving beyond pilot projects to demand production-ready solutions that deliver real business outcomes. Our platform was built for exactly this moment."

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About Rezolve.ai

Rezolve.ai provides an agentic AI platform that transforms IT service management and employee support for enterprises worldwide. By combining autonomous AI agents with deep enterprise integrations, Rezolve.ai enables organizations to dramatically reduce support costs, improve employee satisfaction, and accelerate digital transformation. Headquartered in Dublin, California, Rezolve.ai serves leading enterprises across technology, financial services, healthcare, and manufacturing sectors.

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