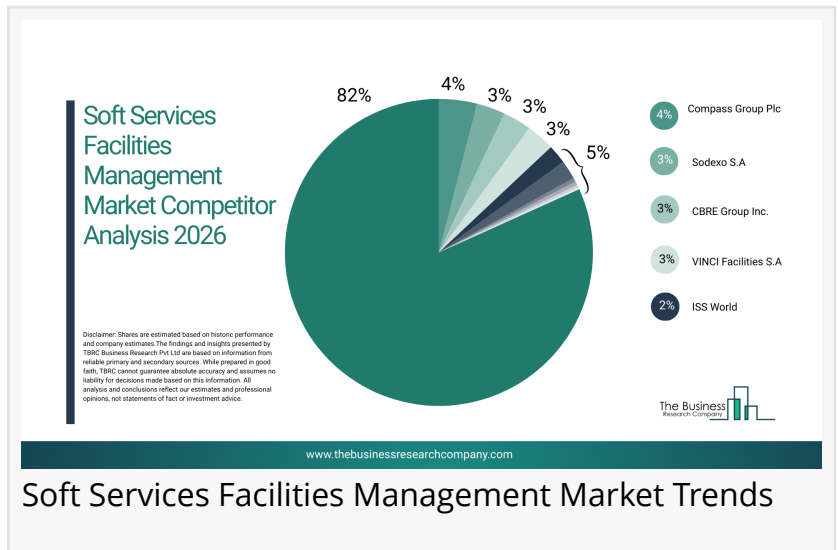


Soft Services Facilities Management Market 2026 Enhancing Workplace Hygiene And Operational Efficiency

The Business Research Company's Soft Services Facilities Management Global Market Report 2026 - Market Size, Trends, And Global Forecast 2026-2035

LONDON, GREATER LONDON, UNITED KINGDOM, March 13, 2026
[/EINPresswire.com/](https://www.einpresswire.com/) -- [The Soft Services Facilities Management market](#) is

dominated by a mix of global integrated facility management providers and strong regional service specialists that deliver cleaning, security, catering, landscaping, and support services across commercial, healthcare, industrial, and institutional facilities. Companies are focusing on technology-enabled service delivery, including IoT-based monitoring, AI-driven workforce scheduling, predictive maintenance integration, and sustainability-led operations such as green cleaning and energy-efficient



Soft Services Facilities Management Market Trends



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practices to strengthen competitive positioning and regulatory compliance. Leading players are also investing in integrated service contracts, outcome-based pricing models, and digital facility platforms to enhance transparency, operational efficiency, and customer retention. Understanding the competitive landscape is critical for stakeholders seeking scalable outsourcing partnerships, long-term cost optimization, ESG alignment, and strategic expansion across high-growth urban and industrial infrastructure markets.

Which Market Player Is Leading the Soft Services Facilities Management Market?

According to our research, Compass Group Plc led global sales in 2024 with a 4% market share. The company is partially included in the soft services facilities management market, provides food service and support services across various sectors including business and industry,

healthcare and seniors, education, defense, offshore and remote, sports and leisure, and vending. The company operates in over 25 countries, employing over 590,000 people worldwide. Founded in 1941, Compass Group is headquartered in Chertsey, United Kingdom.

[How Concentrated Is the Dark Factories Market?](#)

The market is fragmented, with the top 10 players accounting for 18% of total market revenue in 2024. This level of fragmentation reflects the sector's low entry barriers driven by limited capital requirements, subcontracting flexibility, and the localized nature of services such as cleaning, security, catering, landscaping, and waste management. The diversity of client requirements across healthcare, commercial, industrial, education, and hospitality sectors further encourages the presence of numerous regional and niche providers. Large multinational firms compete through integrated service models, technology-enabled operations, ESG-focused strategies, and long-term outsourcing contracts, while smaller players differentiate through cost efficiency, flexibility, and strong regional expertise, resulting in intense competition and a highly dynamic, contract-driven market landscape without any single dominant global player.

•Leading companies include:

- oCompass Group Plc (4%)
- oSodexo S.A (3%)
- oCBRE Group Inc (3%)
- oVINCI Facilities S.A (3%)
- oISS World (2%)
- oJones Lang LaSalle Incorporated (2%)
- oAramark Corporation (0.4%)
- oCushman And Wakefield plc (0.4%)
- oCintas Corporation (0.3%)
- oMitie Group (0.2%)

Request a free sample of the Soft Services Facilities Management Market report:

https://www.thebusinessresearchcompany.com/sample_request?id=17257&type=smp&utm_source=EINPresswire&utm_medium=Paid&utm_campaign=Mar_PR

Which Companies Are Leading Across Different Regions?

•North America: CBRE Group, Inc, Jones Lang LaSalle Incorporated, ABM Industries Incorporated, Cushman & Wakefield plc, Sodexo S.A, Aramark, GDI Integrated Facility Services Inc, ION Facility Services, Inc, ISS A/S, CleanNet USA, Inc, BGIS Global Integrated Solutions Canada LP, Dexterra Group Inc, Colliers International Group Inc, Compass Group PLC, Cintas Corporation, AHI Facility Services, Inc, Continuum Services, Camelot Facility Solutions Ltd, and Knight Facilities Management Inc are leading companies in this region.

•Asia Pacific: Ventia Pty Limited, Compass Group PLC, G4S Secure Solutions (India) Private Limited, Allied Universal Holdco LLC, OCS Group India Private Limited, ISS A/S, Updater Services Limited, Spotless Group Holdings Limited, Sodexo S.A, Tenon FM Limited, Aden Services Group, ESG Holdings Limited, Aeon Delight Co, Ltd, Onowo Space-Tech Service Co, Ltd, Colliers

International Group Inc, Compass Group Japan Inc, Nippon Kanzei Co, Ltd, SECOM Co, Ltd, Tokai Building Maintenance Co, Ltd, Kanden Facilities Co, Ltd, Asahi Facilities, Inc, Tokyu Community Corporation, Sohgo Security Services Co, Ltd, Krystal Integrated Services Limited, Savills Korea Co, Ltd, Hyundai GBS Co, Ltd, Veolia Korea Co, Ltd, S-1 Corporation Co, Ltd, BVG India Limited, EFS Facilities Services (India) Private Limited, ServiceMax Facility Management Private Limited, PT Patra Jasa, Titan Facility Services Pty Ltd, Evolve FM Pty Ltd, RD Facility Management Services Private Limited, RD Facilities Management Limited, Grady Strata and Facilities Pty Ltd, GJK Facility Services Pty Ltd and Shine Touch Services Private Limited are leading companies in this region.

- Western Europe: Sodexo S.A, VINCI Facilities S.A.S, Atalian Global Services, Compass Group PLC, Tenon FM Limited, Aden Services Group, ISS A/S, Jones Lang LaSalle Incorporated, Cushman & Wakefield plc, OCS Group Limited, Serco Group plc, Apleona Italy S.p.A, Dussmann Service Holding GmbH, WISAG Facility Service Holding GmbH, RAY Facility Management S.r.l, Dr. Sasse AG, Equans S.A, and Olly Services S.r.l are leading companies in this region.

- Eastern Europe: CBRE Group, Inc, Jones Lang LaSalle Incorporated, Sodexo S.A, Arridere s.r.o, AVE Management Services s.r.o, VINCI Facilities S.A.S and Apleona Polska Sp. z o.o. are leading companies in this region.

- South America: CBRE Group, Inc, Cushman & Wakefield plc, Sodexo S.A and ISS A/S are leading companies in this region.

What Are the Major Competitive Trends in the Market?

- Integration Of Outdoor Living And Enhanced Landscaping Services are transforming to support sustainable landscaping service models.

- Example: Turnkey Lawn Care Outdoor Living Division that adds deck (December 2025) integrates Xiaomi's self-developed control ecosystem to automate assembly, inspection, and quality assurance.

- These innovation aims to enhance exterior spaces and integrate lifestyle-oriented landscaping solutions into overall soft services FM provisions.

Which Strategies Are Companies Adopting to Stay Ahead?

- Integrating smart building technologies and IoT-enabled monitoring systems to improve cleaning efficiency, energy optimization, and real-time facility performance tracking

- Expanding bundled service offerings and integrated FM contracts to deliver end-to-end solutions including housekeeping, unified service agreements.

- Investing in workforce upskilling and digital workforce management platforms to enhance service quality, labor productivity, and compliance with health & safety standards.

- Adopting sustainability-driven operations and green facility practices such as eco-friendly cleaning chemicals and client sustainability goals.

Access the detailed Soft Services Facilities Management Market report here:

https://www.thebusinessresearchcompany.com/report/soft-services-facilities-management-global-market-report?utm_source=EINPresswire&utm_medium=Paid&utm_campaign=Mar PR

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