

# BOSS Solutions to Showcase BOSS811® and BOSS811 Dig™ at 2026 CGA Conference & Expo

BOSS Solutions to showcase BOSS811®, for One call Ticket Management and BOSS811 Dig™ for managing excavator locate requests, at the 2026 CGA Conference & Expo.

PEACHTREE CORNERS, GA, UNITED STATES, April 15, 2026

/EINPresswire.com/ -- BOSS Solutions announced today that it will be showcasing [BOSS811®](#), its

comprehensive damage prevention

and one-call ticket management platform, with advanced Risk Assessment and Workflow

Manager along with its newly released excavator locate request management solution [BOSS811 Dig™](#), at the 2026 [CGA Conference & Expo](#), taking place April 27–30, 2026, in Colorado Springs,

Colorado.

“

Events like the CGA Conference bring together the organizations responsible for protecting underground infrastructure .We look forward to demonstrating how a connected approach helps prevent damages.”

*Brad Keeter, Director of Sales at BOSS Solutions.*

Hosted by the Common Ground Alliance, the annual conference brings together utilities, excavators, 811 centers, regulators, and technology providers to protect underground infrastructure and advance excavation safety.

A Connected Approach to 811 Ticket Management

At the core of the platform, BOSS811® enables utilities, municipalities, and facility operators to manage the full lifecycle of 811 locate tickets. The system centralizes ticket

intake, improves communication with locators, and provides the structure needed to maintain compliance and documentation across complex workflows.



Extending these capabilities into the field, BOSS811 Dig™, from the award-winning developers of BOSS811® and BOSSDesk®, is designed specifically for excavators and project teams. The solution provides a mobile, field-ready interface that allows crews to manage tickets, track activity, and maintain visibility across active job sites.

With BOSS811 Dig™, teams can:

- Centralize 811 ticket management across crews and projects
- Access real-time ticket statuses, maps, and required actions
- Receive automated alerts, renewals, and compliance reminders
- Communicate more effectively between field crews, locators, and office staff
- Capture photos, notes, and documentation directly within ticket workflows
- Replace manual tracking methods with integrated digital workflows

Advancing Excavation Safety with Risk Assessment & Workflow Management

Building on core ticket management capabilities, BOSS Solutions will also highlight its Risk Assessment & Workflow Manager Modules, designed to help organizations take a more proactive approach to damage prevention.

These modules enable teams to identify, prioritize, and manage higher-risk excavation activities using configurable criteria, including ticket location, historical activity, and project conditions.

# BOSS811<sup>®</sup> Dig

BOSS811 Dig™ is damage prevention software created for the real-world challenges of excavation teams

# BOSS811<sup>®</sup>

BOSS811<sup>®</sup>



By introducing structured task management and workflow automation, organizations can ensure that critical tickets receive the appropriate level of attention and follow-through.

Key capabilities include:

- Prioritization of tickets based on configurable risk factors
- Real-time visibility into excavation activity requiring additional oversight
- Task assignment and tracking are tied directly to 811 tickets
- Workflow automation to support investigation, escalation, and resolution processes
- Centralized documentation to support compliance and audit readiness

Together, these capabilities help organizations move beyond reactive processes toward more consistent, data-informed excavation management.

### Industry Collaboration at CGA 2026

The CGA Conference & Expo is widely recognized as a key industry event focused on reducing damage to underground infrastructure and promoting safe excavation practices. The event features educational sessions, research insights, and an exhibit hall showcasing technologies that support damage prevention and operational efficiency.

“Events like the CGA Conference bring together the organizations responsible for protecting underground infrastructure,” said Brad Keeter, Director of Sales at BOSS Solutions. “We look forward to demonstrating how a connected approach to ticket management, field coordination, and risk visibility can help improve safety and accountability across excavation operations.”

“BOSS811 Dig™ was built to simplify how excavators manage 811 tickets in the field,” Keeter added. “By combining real-time visibility, automated tracking, and jobsite documentation, teams can stay compliant and reduce reliance on manual processes.”

See the Full BOSS811 Ecosystem at Booth #702

Attendees are invited to visit Booth #702 to see live demonstrations of BOSS811®, BOSS811 Dig™, and the Risk Assessment & Workflow Manager Modules.

The BOSS Solutions team will showcase how these solutions work together to:

- Connect office and field operations
- Improve visibility into excavation activity
- Streamline 811 ticket management workflows
- Support proactive damage prevention strategies

Visitors can explore real-world use cases and learn how organizations are modernizing their approach to excavation safety and compliance.

## About BOSS Solutions

BOSS Solutions develops software platforms that help organizations manage service operations and infrastructure protection. Its product portfolio includes BOSSDesk®, an IT service management and help desk platform; BOSS811®, a comprehensive damage prevention and one-call ticket management solution; and BOSS811 Dig™, a utility locate ticket management solution designed for excavators and contractors. These solutions are used by utilities, municipalities, and service providers across North America to improve efficiency, visibility, and compliance.

For more information, visit [www.boss-solutions.com](http://www.boss-solutions.com).

### Media Contact

BOSS Solutions

marketing@boss-solutions.com

[www.boss-solutions.com](http://www.boss-solutions.com)

Nicole Benjamin

BOSS Solutions

+1 678-684-1209

[email us here](#)

---

This press release can be viewed online at: <https://www.einpresswire.com/article/902744880>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2026 Newsmatics Inc. All Right Reserved.