

ASG Information Technologies Announces Frank Callanan as Chief Operating Officer

WALLINGFORD, CT, UNITED STATES, April 3, 2026 /EINPresswire.com/ -- ASG Information Technologies announced the appointment of Frank Callanan as Chief Operating Officer.

Frank Callanan is an operations leader with more than 15 years of experience supporting growing organizations across public service and the private sector. He has held senior leadership roles focused on building structure as organizations scale and brings experience leading operations within Managed Service Providers. Earlier in his career, Frank served as a Police Officer for the City of Mount Vernon. He holds a Bachelor of Business Administration from the College of Westchester, completed the Thayer Leadership Development Program at West Point, and is a certified Project Management Professional.



Frank Callanan, Chief Operating Officer

Frank joins ASG at a time when the company is focused on strengthening its internal operations. In his role as Chief Operating Officer, he will focus on improving day to day processes and supporting teams as the organization continues to grow.

"I'm excited to join ASG because it has kept a strong people-first mindset while continuing to invest in the structure needed to grow," said Frank. "That balance is rare."

In his first year, Frank will focus on strengthening the company's operational foundation, with an emphasis on how work is executed across the business and how teams are supported as ASG scales.

"Above all, my goal is to support and empower our teams as we grow," Frank said. "It's important that we scale with clarity and consistency while continuing to put people first."



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Frank Callanan, COO, ASG Information Technologies

This announcement comes as ASG announces several updates to its leadership team.

RYAN KREGER NAMED CHIEF EXECUTIVE OFFICER

Ryan Kreger has been named Chief Executive Officer. He joined ASG in 2014 as an entry level Service Desk Technician and has since progressed through multiple roles across the organization. He was promoted to Vice President and later to President in 2021.

As CEO, Ryan will focus on guiding the company's long term strategy while continuing to build on the foundation already in place.

"My transition to CEO, paired with Frank stepping in as COO, elevates ASG to the next level. It allows me to dedicate more time to strategic leadership, vision-setting, and nurturing the strong client relationships we've built over 28 years," said Ryan. "For the team, this means stronger operational support from Frank, refining processes, improving efficiency, and empowering everyone to excel. Overall, it positions ASG for sustained growth, better client outcomes, and an even stronger culture focused on our clients."

ROB MITCHELL TRANSITIONS TO CHIEF FINANCIAL OFFICER

As part of this transition, Founder Rob Mitchell is moving from Chief Executive Officer to Chief Financial Officer, where he will focus on the financial health and long term direction of the business.

"I'm personally excited for Rob," said Ryan. "As the business has grown, the focus on our finances has had to grow as well for us to operate at this level. The fact that I have a truly trusted partner in this role, someone who has always operated on the same page as I have, is something I think most businesses lack. It's honestly one of the things that has enabled us so much on our journey. In truth, Rob has already been doing this, but in the next year he'll continue to specialize and help us simply do things better, and drive us to operate at that next level as we grow."

Rob founded ASG Information Technologies in 1997 as a one man break-fix shop. Over time, the company evolved from reactive support to a proactive managed approach. Nearly 30 years later, ASG has grown into a leading Managed Service Provider in Connecticut and across New England.

As CEO, Rob helped guide ASG through significant growth and change. His transition to Chief Financial Officer reflects where his experience brings the most value as the company continues

to scale.

“With both me and ASG closing in on 30 years, I’ve begun to step back from the day-to-day operations of the company. We’ve promoted Ryan Kreger to CEO, and I’m taking on the role of CFO so I can stay focused on the financial health and long-term direction of the business,” said Rob. “Ryan has done an incredible job as President, and his move into the CEO role gives me a lot of confidence in our continued growth and in our ability to keep delivering the client experience ASG is known for.”

ABOUT ASG INFORMATION TECHNOLOGIES

Founded in 1997, ASG Information Technologies provides IT support and network security services to businesses across Connecticut and New England. The company focuses on helping organizations get more value from their technology by aligning IT with business goals, while improving performance, managing costs, and reducing risk.

ASG delivers managed IT services, cybersecurity, and strategic IT consulting, with an emphasis on long term partnerships and consistent service. By taking a proactive and structured approach to IT, ASG helps clients operate more efficiently and stay competitive as they grow.

Learn more: <https://www.asgct.com/>

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