

Keystone Healthcare Partners Selects DocAssistant as AI Documentation Partner

MEMPHIS, TN, UNITED STATES, April 1, 2026 /EINPresswire.com/ -- [Keystone Healthcare Partners](#), a leading provider of physician staffing and management services, announces a strategic partnership with [DocAssistant](#), the [AI-powered documentation and clinical decision support](#) platform purpose-built for emergency and acute care physicians. The partnership will bring DocAssistant's HIPAA-compliant technology to Keystone's network of emergency medicine providers, enabling faster, more accurate documentation and improved revenue capture.

Emergency medicine physicians face a uniquely demanding documentation environment - managing multiple critical patients simultaneously, navigating constant interruptions, and completing charts with the precision required by 2023 CMS Evaluation & Management guidelines. Keystone's partnership with DocAssistant directly addresses these challenges, equipping its providers with technology designed from the ground up for the fast-paced realities of the emergency department.

"We met Nathan and his team at ACEP, and their solution stood out immediately among all scribe vendors," said Dr. Elizabeth James, MD, FACEP, CEO of Keystone Medical Group. "After piloting the platform, our medical director said after just one shift that we had to keep it. Within a month, improved reimbursement and workflow efficiencies made expansion an easy decision. Outstanding team, seamless onboarding, and measurable impact - this is the best technology we've implemented."

"Partnering with Keystone Healthcare Partners is a milestone we're very proud of," said Dr. Nathan Murray, Founder & CEO of DocAssistant. "Their emergency medicine physicians work in some of the most demanding clinical environments in healthcare. DocAssistant was built by ER doctors, for ER doctors - to cut through the documentation burden and let providers focus on the patient in front of them. We're excited to bring that impact to the entire Keystone network."

DocAssistant is the first all-in-one platform combining an AI medical scribe with real-time clinical decision support, founded by Dr. Murray based on his years of frontline emergency medicine experience. The platform captures patient encounters through ambient listening, voice dictation, or manual entry, and generates structured clinical notes in real time. It is fully HIPAA-compliant and trained on over 9,000 peer-reviewed medical articles through a partnership with StatPearls.

In a case study from a comparable emergency medicine group, physicians using DocAssistant

reduced charting time by 85% and captured an average increase of 8% in revenue per provider through more complete, CMS-compliant documentation, all without changing their clinical behavior or adding to their charting burden.

Keystone's emergency medicine providers will gain access to DocAssistant's full suite of capabilities, including ambient documentation, real-time billing optimization aligned to 2023 CMS E&M guidelines, and point-of-care clinical decision support. The platform is specifically engineered to handle the unique demands of the ER: multi-patient management, frequent interruptions, and multi-touch charting across a single encounter.

This partnership reflects Keystone's ongoing commitment to physician excellence and its industry-leading 98% physician retention rate, and underscores a shared belief between both organizations that the future of emergency medicine depends on giving providers the right tools to deliver faster, safer, and more complete care.

About Keystone Healthcare Partners

Keystone Healthcare Partners is a leading provider of physician staffing and management services for hospitals, delivering high-quality, patient-centered care through strong physician leadership and involved management. Services span Emergency Medicine, Hospital Medicine, Telehealth, and Critical Care Medicine.

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About DocAssistant

DocAssistant is an AI-powered medical scribe, clinical decision support platform, and point-of-care billing tool built for acute care. Founded by practicing emergency physicians and headquartered in San Diego, California, DocAssistant reduces documentation time by over 80%, optimizes billing in real time against 2023 CMS E&M guidelines, and delivers evidence-based clinical recommendations backed by 9,000+ peer-reviewed articles. HIPAA-compliant and trusted by emergency and acute care physicians across the United States.

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