

Lightspeed Systems Adds SMS Notifications to Lightspeed Alert™

New capability delivers confirmed threat alerts directly to escalation contacts' phones the moment Human Review escalates

AUSTIN, TX, UNITED STATES, April 2, 2026 /EINPresswire.com/ -- Lightspeed Systems, the leading provider of K-12 digital safety and learning tools, today announced the general availability of SMS Notifications for [Lightspeed Alert™](#). The new capability gives school safety teams an additional, faster channel for receiving escalation alerts — delivering a text message directly to designated contacts' phones the moment [Lightspeed's Human Review team](#) confirms a high or imminent student threat.



SMS Notifications means your safety team gets the alert the moment it's confirmed — whether they're across campus, in a meeting, or off-site."

Jennifer Duer, VP of Product Student Success

SMS Notifications builds on Lightspeed Alert's existing multi-channel escalation system, which already reaches school safety teams via email and phone call. With SMS

now added, escalation contacts receive an instant text with a link to full incident details — giving them everything they need to respond quickly, wherever they are.

"Speed of response is critical when a student's safety is at stake," said Jennifer Duer, VP of Product Student Success, Lightspeed Systems. "SMS Notifications means your safety team gets the alert the moment it's confirmed — whether they're across campus, in a meeting, or off-site. It's another way we're making sure the right people have the right information at the right time."

How it works: When Lightspeed's Human Review specialists escalate an alert as high or imminent risk, designated escalation contacts automatically receive a text message with a link to view full incident details on a mobile-optimized page. SMS works alongside existing email and phone call notifications, adding a layer of coverage without changing current workflows. District-level org owners control whether SMS is enabled, and contacts can opt out at any time by replying STOP.

SMS Notifications is available to all Lightspeed Alert™ customers with an active Human Review license at no additional cost.

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