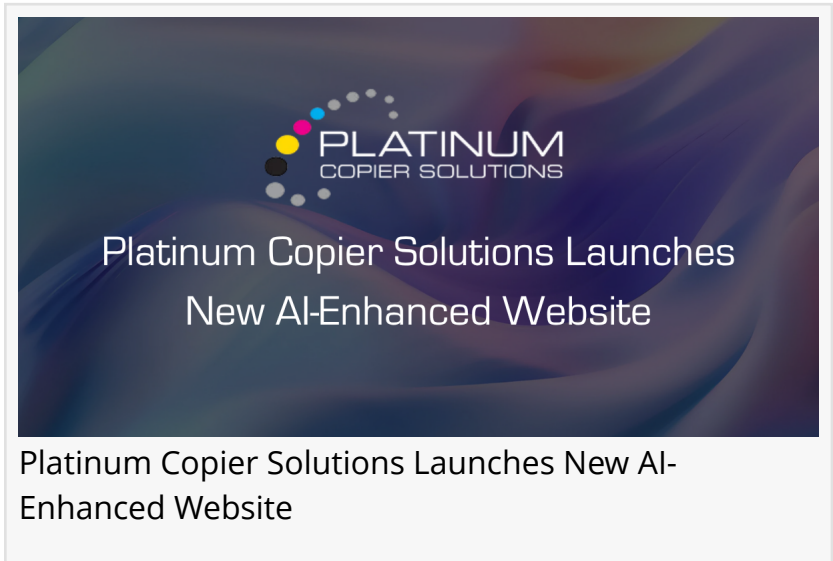


Platinum Copier Solutions Launches New AI-Enhanced Website

AI-driven navigation and resources improve how businesses find and manage office solutions

HOUSTON, TX, UNITED STATES, May 5, 2026 /EINPresswire.com/ -- Platinum Copier Solutions is excited to announce the launch of its newly redesigned website, built to deliver a faster, more intuitive, and more intelligent experience for businesses managing office technology.



“Our goal with the new website was to make it easier for customers to find what they need without unnecessary complexity,” said Kimberly Gonzalez, Owner of Platinum Copier Solutions. “We wanted a platform that reflects how businesses actually work today: faster access, clearer information, and smarter tools.”

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The updated platform goes beyond a traditional website by integrating AI-enhanced navigation, expanded self-service tools, and improved access to critical support content. The goal is to simplify how businesses explore, compare, and manage copiers, printers, leasing options, and [managed print services](#).

Smarter Navigation with AI-Enhanced Tools

The new site uses an improved structure supported by AI-

driven search and content recommendations, helping users quickly find relevant solutions without digging through multiple pages. Businesses can now access tailored information based on their needs, whether they are researching equipment or managing an existing print environment.

Key solution areas include:

- [Copiers and printers](#)

- Managed print services
- Leasing and rental programs
- Production and wide-format printing
- Office workflow and print software
- Expanded Resources and FAQ Center

A major upgrade to the platform is the enhanced [Resources and FAQ section](#), designed to provide instant answers and reduce downtime. Visitors can now quickly find information on:

- Service and supply processes
- Meter reading submissions
- Device troubleshooting and maintenance
- Billing and account support
- Product and service comparisons

This centralized knowledge base allows businesses to resolve common questions faster without needing direct support, improving overall efficiency.

Streamlined Customer Tools

The website also improves daily operations for customers by offering a single hub for essential account management functions, including:

- Service and supply requests
- Meter readings and online payments
- Support ticket submissions
- Downloadable drivers and documentation

About Platinum Copier Solutions

Platinum Copier Solutions is a woman-owned provider of office equipment, copiers, printers, and managed print services serving organizations across Texas and the United States. With more than 60 years of combined industry experience, the company helps organizations streamline document workflows, reduce costs, and improve productivity.

As an authorized dealer of Sharp, HP, and RICOH, Platinum Copier Solutions offers flexible purchase, lease, and rental options backed by certified technicians and long-term service support.

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