

Parma Car Care Specialists Highlights Its Customer-First Approach

Longtime Parma shop emphasizes clear communication, transparent repair guidance, and certified service.

PARMA, OH, UNITED STATES, April 23, 2026 /EINPresswire.com/ -- Parma Car Care Specialists is highlighting the customer-first standards that continue to shape its work in Parma, where the shop has served local drivers since 1989 and emphasizes transparent communication, certified repair expertise, and convenient access to service.



The shop's [customer service](#) guidance encourages motorists to stay involved in the repair process by learning their vehicle's maintenance needs, keeping service records, asking questions, and making sure they understand estimates, labor-rate and guarantee policies, and accepted payment methods before leaving the shop.

“

Clear communication, honest guidance, and quality repairs have shaped how we serve Parma drivers every day.”

Fred Cerny, Owner

That approach aligns with Parma Car Care Specialists' broader positioning as a locally owned and operated business with ASE-certified technicians handling routine maintenance, advanced diagnostics, repairs, and fleet services from its State Road location. The company states that its mission centers on safe, efficient vehicle care, long-term trust, and dependable service for both individual

drivers and businesses.

Through its website, drivers can review the shop's Customer Service information, learn more about [auto repair in Parma](#), or schedule an appointment online. Their testimonials describe repeat business, quick turnaround, lower repair costs through preventive maintenance, and a professional, family-like service experience.

A Message From the Owner

"We want people to understand what their vehicle needs and feel comfortable asking questions before any work begins. That kind of communication has always been a core part of how we serve this community," said Fred Cerny, Owner of Parma Car Care Specialists.

About Parma Car Care Specialists

Parma Car Care Specialists is a locally owned and operated auto repair and fleet service shop in Parma, Ohio. Serving the community since 1989, the business provides maintenance, diagnostics, repair, and fleet services with ASE-certified technicians from its shop on [5481 State Road Parma, OH 44134](https://www.google.com/maps/place/5481+State+Road+Parma,+OH+44134).

Fred Cerny

Parma Car Care

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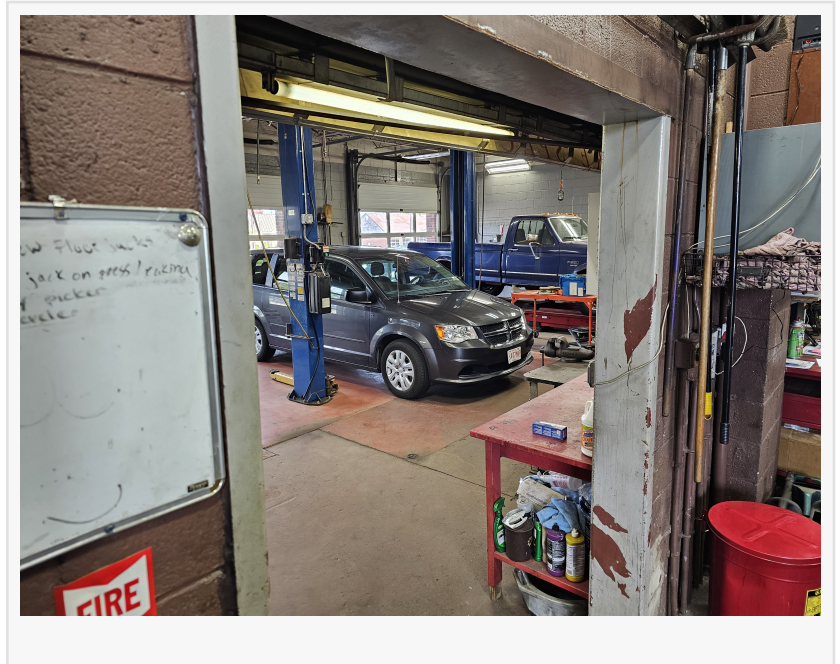
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