

JAN-PRO of Charlotte Releases Guidance on Evaluating Commercial Cleaning Providers

The guidance outlines five criteria for evaluating commercial cleaning providers, from written scopes of work to quality-control systems.

CHARLOTTE, NC, UNITED STATES, July 27, 2026 /EINPresswire.com/ -- CHARLOTTE, NORTH CAROLINA, UNITED STATES — JAN-PRO Cleaning & Disinfecting in Charlotte has released guidance for business owners and facility managers on evaluating commercial cleaning providers, outlining five criteria commonly used to assess whether a cleaning program will remain consistent over the life of a contract.

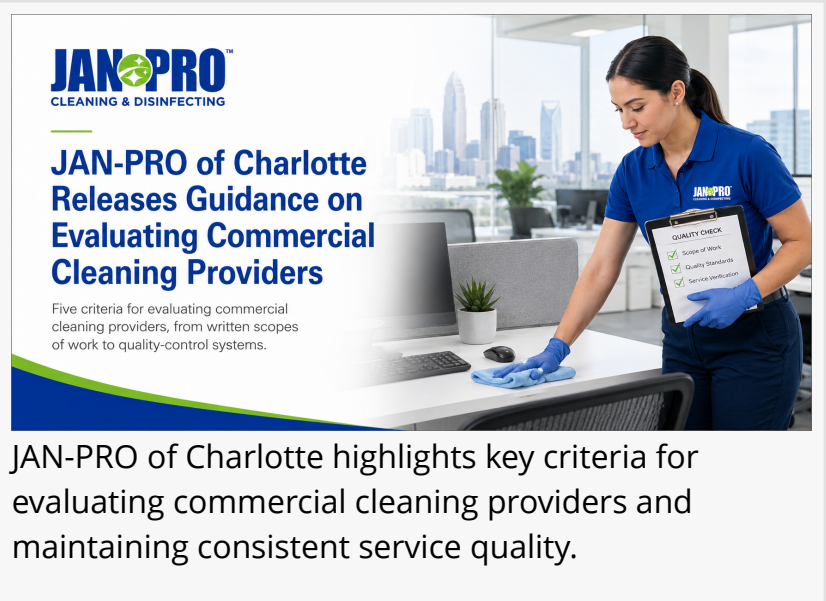
In the company's experience, service consistency is among the reasons businesses cite most often when changing cleaning providers. According to the guidance, five elements indicate an

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*Kim Blythe, President & Owner
at JAN-PRO of Charlotte*

Industry-specific knowledge. Medical offices, financial institutions, and industrial sites have different cleaning requirements, and established providers train for the facility types they serve. Insurance, certification, and clear accountability. Insurance and certification are standard indicators of an established commercial provider, along with clarity about who is responsible



JAN-PRO of Charlotte highlights key criteria for evaluating commercial cleaning providers and maintaining consistent service quality.

when an issue arises.

“Price is the easiest thing to compare, so it tends to dominate the decision,” said Kim Blythe, President & Owner at JAN-PRO of Charlotte. “The question buyers ask least often is whether the quality holds visit after visit — and in our experience, that is the one that decides whether the relationship lasts.”

The Charlotte region is one of the fastest-growing business centers in the Southeast, with corporate offices, medical facilities, financial institutions, and logistics operations across Charlotte, Monroe, Concord, Statesville, Salisbury, Gastonia, Hickory, and Upstate South Carolina. The office provides [commercial cleaning services in Charlotte](#), [janitorial services in Charlotte](#), and [commercial cleaning in Concord](#). Facility walkthroughs and program consultations are available by request at (704) 553-8007.

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JAN-PRO
CLEANING & DISINFECTING

5 Key Criteria for Evaluating Commercial Cleaning Providers

Use these five elements to evaluate providers and help ensure consistent, high-quality janitorial service.

- 1 A WRITTEN, SPECIFIC SCOPE OF WORK**
A documented scope states what is cleaned and how often, from daily tasks to periodic work, and gives both parties a reference point for what each service includes.
- 2 PERSONNEL CONTINUITY**
Cleaning quality is affected by whether the same trained team services a building over time. Providers can be asked how accounts are staffed and how continuity is maintained.
- 3 A QUALITY-CONTROL SYSTEM**
Inspections, checklists, and a defined process for reporting and correcting missed areas convert a service promise into a measurable standard.
- 4 INDUSTRY-SPECIFIC KNOWLEDGE**
Medical offices, financial institutions, and industrial sites have different cleaning requirements, and established providers train for the facility types they serve.
- 5 INSURANCE, CERTIFICATION, AND CLEAR ACCOUNTABILITY**
Insurance and certification are standard indicators of an established commercial provider, along with clarity about who is responsible when an issue arises.

THE BOTTOM LINE: The right provider delivers consistent results, protects your investment, and supports a cleaner, healthier environment for everyone.

Ask the right questions. Build the right partnership.

JAN-PRO
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Five key criteria help businesses evaluate commercial cleaning providers with more confidence.

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