

Dr. Geek Computer Services Expands Trusted IT Support Backed by Over 35 Years of Experience

ST. ALBERT, ALBERTA, CANADA, May 21, 2026 /EINPresswire.com/ -- There is always a decision driven by instinct rather than certainty that defines the success of a business. One such moment occurred in Youssef Ibrahim's life. He is the founder of Dr. Geek Computer Services, that has been providing reliable IT services to the residents of Alberta.



A Passion That Turned Into a Lifelong Career

The story of Dr. Geek Computer Services began long ago, when Ibrahim was in high school. It was a time when computers were just beginning to enter public life and computer engineering was not yet a recognizable career path. However, Ibrahim was passionate about computers. He gained a degree, a master's and a Ph.D in computer engineering and a master's in IT-related services. Ibrahim said, "I chose to venture off, take a leap of faith, and try something new, as I saw a bright future for IT. It has been over 35 years, and I have never looked back. I find value in the computer business and it is such a rewarding career that involves helping clients."

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Customer satisfaction is our top priority. Customers do not have to pay if they are not 100% satisfied!"

Youssef Ibrahim

Dr. Geek Computer Services: The Name Says It All

The name Dr. Geek Computer Services is not accidental, but chosen to reflect the depth of knowledge, analytical problem-solving skills, and professionalism behind every repair. "We wanted our customers to trust that their computers are in expert hands, so we created an authentic name that was true to our services," said Ibrahim. True to the name, Dr. Geek Computer Services provides fast, affordable, and professional repair services for Sherwood Park,

Edmonton, St. Albert, and Fort Saskatchewan.

Whether it is laptop repair, hardware issues, software problems, or cybersecurity, the company provides on-site and mobile computer repairs. Customer satisfaction remains central to Dr. Geek Computer Services. With a policy that customers do not pay unless they are fully satisfied, Dr. Geek reinforces its commitment to transparency and trust. Customers are assured that their devices are handled with care and expertise.

“Customer satisfaction is our top priority. Customers do not have to pay if they are not 100% satisfied!” said Ibrahim.

Always Finding Ways to Learn and Improve

The world of technology never stands still, and neither does Dr. Geek Computer Services. Ibrahim continuously educates himself on the latest advancements, from software updates and hardware developments to cybersecurity. “We are continually educating ourselves on the latest technological advancements and research to ensure that our services reflect an accurate and efficient way of addressing computer repairs.” This active learning and commitment to staying up-to-date with the evolving technology enable Ibrahim to provide faster, and effective repairs for his customers.

“I continue to expand my knowledge and research new and emerging technologies related to IT. Expanding my practice has allowed me to try new things outside of my comfort zone and improve my practice.”

Looking ahead, Dr. Geek Computer Services is committed to broadening its service offerings, exploring advanced diagnostic tools and techniques, and continuing to build the trusted client relationships that have always been at the heart of the business.

Recognition and Achievements

For a business that has been built purely on reputation and client satisfaction, external recognition carries real weight. Ibrahim and Dr. Geek Computer Services have been honored by [ThreeBestRated®](#) continuously since 2015.

“I am thankful for my clients, as I would not have been able to achieve ThreeBestRated several years in a row without them. I continue to expand my knowledge and research new and emerging technologies related to IT.”

That recognition is the result of over 35 years of expertise, honest work, and a genuine belief that customer happiness is the foundation of everything. To get in touch with the team, visit doctorgeek.ca.

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