

7 End-to-End Processes, 23% IT Cost Reduction, 40% Waste Eliminated: BPX Transforms UK's Leading Tea Manufacturer

With the SAP ECC 2027 cutoff approaching and sustainability disclosure tightening, consumer goods makers must rationalise IT and strip out operational waste.

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/EINPresswire.com/ -- What if the IT estate meant to streamline your operations is quietly inflating costs while the same blockers keep resurfacing across every process?

Business Process Xperts (BPX), a Mind-

A-Mend Group company that has modeled more than 1,500 business processes for global enterprises, today detailed the outcomes of an end-to-end transformation for a FTSE-listed tea and beverage leader spanning seven core processes and nine lines of business. The engagement tracks a wider shift, as consumer goods firms confront the SAP ECC 2027 cutoff and mounting sustainability scrutiny with leaner IT estates and tighter process governance.

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Migrating a messy estate just buys you the same chaos at a higher licence fee. Fix the process first, then the platform pays for itself.”

Nikhil Agarwal, COO, Business Process Xperts

The program reduced IT costs by 23% through rationalisation, lifted process adherence by 62%, and eliminated 40% of waste-generating process steps. Across all seven end-to-end processes and nine lines of business, BPX surfaced more than 1,500 discrete blockers and realigned IT to the business in each one.

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The SAP maintenance period for ECC and Business Suite 7 ends when support dwindles, and there is also the rising price of inactivity. According to a McKinsey study, 70% of transformation

efforts fail to meet expectations. In industry figures, it appears that about 39% of ECC clients have already purchased licenses for [S/4HANA](#), but migrations take from 18 to 36 months, and delayed efforts mean limited time with little room for errors. They follow predictably when enterprises carry process disorder and IT sprawl into the new platform untouched, then pay more to fix it on the far side of go-live.

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- > IT Cost Reduction: Rationalising the application estate cut recurring IT spend by 23%, freeing budget for migration and reinvestment.
- > Waste Elimination: BPX retired 40% of waste-generating process steps across the operating model.
- > Process Adherence: Standardisation lifted adherence to defined processes by 62%.
- > Blocker Discovery: Process analysis surfaced of more than 1,500 distinct blockers slowing day-to-day execution.
- > End-to-End Coverage: The program redesigned 7 end-to-end processes from source to settlement.
- > Business Line Reach: Redesigned ways of working landed across 9 lines of business under one operating model.
- > IT-Business Alignment: BPX realigned IT to business priorities across all 7 end-to-end processes.

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The 2027 deadline has turned IT rationalisation from a technical chore into a board-level question for consumer goods. Enterprises that clean up processes and shrink IT sprawl before they migrate reach S/4HANA on a leaner, cheaper footing. Those that delay carry duplicated systems and unresolved blockers into a platform that exposes every one of them, at a higher run rate. Acting now converts a forced migration into a planned cost takeout; waiting converts it into a premium maintenance bill and a timeline with no slack.

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Business Process Xperts (BPX), a Mind-A-Mend Group company, is a global consulting firm specializing in [000 000000000 000000000000000 00000000000](#) and integrated Toolchain Implementation across [000 000000000](#), SAP LeanIX, WalkMe, and SAP BTP. With live engagements across five continents including Germany, USA, UK, Nigeria, and India, BPX serves enterprises across automotive, oil and gas, specialty chemicals, building materials, consumer goods, and mining sectors. The firm has modeled 1500+ business processes and analyzed 90,000+ process cases for global clients, helping them achieve measurable transformation outcomes ranging from \$8.1M annual cost avoidance to 40% faster financial close cycles.

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