

Neolytix Marks 14 Years of Advancing Smarter Healthcare Operations

From a single revenue cycle practice in Chicago to a 220+ person, three-country operation serving 270+ healthcare organizations, Neolytix calls it the midpoint.

CHICAGO, IL, UNITED STATES, June 18, 2026 /EINPresswire.com/ -- As payer complexity deepens and administrative margins tighten across U.S. healthcare, Neolytix, a Chicago-headquartered healthcare management services organization (MSO), marks its 14th year in operation — a milestone reflecting not just longevity, but a sustained record of measurable impact.

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Fourteen years has given us the operational intelligence, the technology, and the team to do what we set out to do at scale. We are not at the finish line. We are at the midpoint.”

Ritu Bhatnagar, Founder & COO, Neolytix

Founded in June 2012 on the premise that providers deserve transparent, data-driven operational partners, Neolytix has grown from a single revenue cycle management practice into a [full-stack MSO](#) with operations spanning Chicago, Gurugram (India), and Manila (Philippines). The company’s mission — to empower

healthcare organizations with AI-driven services that steadily evolve towards greater autonomy, enhancing human productivity, care quality, and cost efficiency — has guided every stage of that growth. Neolytix has remained 100% bootstrapped throughout its 14-year trajectory, a deliberate philosophy that has shaped a culture of operational discipline and client accountability uncommon in the outsourced healthcare services market.

Fourteen Years, By the Numbers:

1. 220+ employees across three countries
2. 270+ healthcare provider organizations served nationwide
3. ISO 27001:2022 certified and HIPAA-compliant across all service lines
4. Long-term client retention spanning more than a decade, reflecting an outcomes-based delivery model built on transparency and mutual accountability

2024–2026 Milestones: Investment in Infrastructure, Technology, and Expanded Capability:

Over the past three years, Neolytix has executed a focused expansion of both its technology platforms and operational infrastructure:

1. [InCredibly™](#) Platform Launch (2026): Neolytix launched InCredibly™, the first managed provider data intelligence platform, designed to eliminate credentialing revenue loss, deliver enrollment timeline certainty, and maintain continuous audit readiness. Built on an AI-ready, event-based architecture with human-in-the-loop compliance controls, InCredibly integrates payer enrollment, license tracking, and credentialing operations into a single managed service — reducing total cost of ownership by half and accelerating time-to-revenue by an estimated 50%.



2. NeoScribe™ Launch (2025): Neolytix introduced NeoScribe™, an AI-powered, human-verified medical scribe solution built on a multi-modal, HIPAA compliant platform. NeoScribe addresses the documentation accuracy gap created by pure AI solutions by pairing advanced transcription with clinical professional review — covering 30+ medical specialties and integrating directly with major EHR systems.

3. Hyperautomation Initiative (2024): An internal hyperautomation team was established to drive AI-enabled workflow improvements across billing, credentialing, and patient access operations, with multiple automation projects deployed across client environments.

4. Payer Analytics Group & [Payer Contract Review Services](#) (2025): Neolytix formalized a dedicated Payer Analytics capability and has since expanded it into a full payer contract review and negotiation service. The service translates payer contract language into operational and revenue intelligence.

Fourteen Years In And at the Midpoint:

The founders of Neolytix are clear that this anniversary marks a transition point, not an

endpoint. Fourteen years has produced the operational depth, proprietary technology, and global delivery infrastructure to execute on a vision that has been consistent since the company's founding: to become the definitive operational backbone for healthcare organizations.

The launch of InCredibly™ represents the most visible expression of that evolution, moving Neolytix from a services company into a technology-enabled platform business. The analytics ambition embedded in the company's name, Neo + Analytics, is now closer to realization than at any point in its history. "When I was working inside billing companies in Chicago, I watched practice owners make decisions about their own financial health based on numbers that were being managed for them, not reported to them. The data was designed to make the billing company look good, not to tell the provider the truth. That was the problem Neolytix was built to solve. Fourteen years later, every platform we have built, from revenue cycle analytics to InCredibly™ to NeoScribe™ — comes back to that same founding conviction: the data belongs to the provider, and they deserve to see all of it." — Ritu Bhatnagar, Founder, President & COO, Neolytix

Today, Neolytix serves healthcare organizations across the full complexity spectrum — from independent practices to multi-state groups. The company does not follow its clients' operational playbooks. It writes them.

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