

Click2Mail Launches MailJack Automate

Replacing Directory Monitor with a Next-Generation Virtual Mailroom

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Click2Mail, the cloud-based print-to-mail platform trusted by businesses, government agencies, healthcare organizations, and nonprofits across the United States, [today announced the general availability of MailJack Automate](#) — the modern, cross-platform successor to the company's long-running Directory Monitor

application. MailJack Automate redefines what a desktop mailing automation tool can be: user-first in its design, universal in its compatibility, and powerful enough to replace a physical mailroom entirely.



Automate the sending of all your business mail with Click2Mail's MailJack Automate.

“

For years, Directory Monitor did exactly what it promised: it made the drudgery of mailing invisible. MailJack Automate takes that same idea and makes it effortless. That's a meaningful evolution.”

*Lee Garvey, CEO, Click2Mail
(C2M LLC)*

A LEGACY BUILT ON AUTOMATION — AND A NEW CHAPTER

Directory Monitor has served Click2Mail customers for well over a decade. As one of the earliest desktop automation tools in the print-to-mail industry, it introduced a then-novel concept: watch a folder on your computer, and automatically convert any PDF dropped into it into a real, printed, posted piece of mail — without manual uploads, without trips to the post office, and without the overhead of a physical mailroom.

The application became a trusted workhorse for

organizations that routinely send high volumes of formulaic documents — invoices, legal notices, billing statements, HR letters, and compliance communications — that otherwise would require printing, folding, stuffing, stamping, and transporting by hand.

MailJack Automate honors that legacy while bringing the application into a new era of software.

Built from the ground up, it delivers the same core promise of Directory Monitor — place a document, and watch it become mail — wrapped in a thoroughly reimagined interface designed around how users actually work.

CROSS-PLATFORM FROM DAY ONE

One of the most significant departures from Directory Monitor is platform reach. Directory Monitor was a Windows-only application, requiring installation and configuration on a Windows PC — a constraint that locked out Mac-based teams and created friction for organizations operating in mixed environments.

MailJack Automate is built for the modern workplace. It runs natively on both Windows and macOS, with no virtualization, workarounds, or compromises required. Whether a team operates in an all-Mac creative studio, a Windows-heavy enterprise environment, or a hybrid of both, MailJack Automate installs and performs identically — delivering a consistent, professional-grade experience regardless of the underlying operating system.

USER-FIRST INTERFACE: REDESIGNED FROM THE GROUND UP

Click2Mail's internal product team conducted extensive research into how Directory Monitor users actually interacted with the application — where they hesitated, where they succeeded, and where the friction was highest. The result is an interface that prioritizes clarity, speed, and confidence at every step.

MailJack Automate introduces a drag-and-drop UX at the center of the workflow. Users drag PDF files directly into a dedicated desktop or network folder to trigger immediate mailing jobs — no navigating file trees, no manual import dialogs, no redundant confirmation screens. Documents in, mail out. It is precisely the kind of frictionless experience that organizations with recurring, time-sensitive mailings have long needed.

Additional interface improvements include a streamlined setup wizard that guides new users from installation to first mailing in minutes; persistent monitoring panels that provide real-time visibility into folder watch status and job processing; a redesigned template selector that makes reusing pre-configured mail formats faster than ever; integrated Test Mode, allowing teams to validate their full mailing setup before committing to live production; and built-in job logs for tracking processed files and diagnosing exceptions without leaving the application.

REPLACE YOUR PHYSICAL MAILROOM — ENTIRELY

MailJack Automate is more than a utility — it is a virtual mailroom. The application eliminates the full physical mailing stack: no printers to maintain, no envelopes to stuff, no meters to lease, no USPS runs to coordinate. Organizations simply configure a monitored folder and a reusable template, and every document placed in that folder is automatically processed, the address is

standardized, then it is dispatched into the USPS mail stream — typically by the next business day.

This capability is purpose-built for the workflows that matter most: high-frequency transactional mail. Invoices. Monthly billing statements. Legal service letters. Compliance notifications. HR correspondence. Recurring form letters. For any organization running these workflows today with manual steps, MailJack Automate replaces those steps entirely — while adding USPS Intelligent Mail barcode (IMb) tracking, automatic address standardization, and seamless synchronization with the customer's Click2Mail account.

"Think of MailJack Automate as the print queue for your outgoing mail — except the 'printer' is the entire United States Postal Service, and you never have to touch a stamp."

BUILT ON THE MAILJACK+ ECOSYSTEM

MailJack Automate is a core component of Click2Mail's broader [MailJack+ integration platform](#), which was formally launched in October 2017 following years of development beginning with the original MailJack in 2011. MailJack+ brought the mailing workflow into the web era, transforming what had been a Windows-only desktop tool into an OS-agnostic, cloud-connected automation layer.

MailJack Automate extends that platform onto the local desktop with new power and reach — bridging client-side folder monitoring with MailJack+'s cloud-based address capture, template management, and job submission capabilities. Data remains local until submission, ensuring privacy and security for sensitive document types. The application also includes Quick2Mail™, a standalone tool embedded within MailJack Automate for on-demand mailing tasks that fall outside the automated folder-watch workflow.

AVAILABILITY

MailJack Automate is available now for download at Automate.click2mail.com. No subscription fee is required. A free Click2Mail account provides immediate access, and existing customers can log in and configure their first monitored folder within minutes. Support resources, including setup guides and demo videos, are available at support.click2mail.com.

ABOUT CLICK2MAIL (C2M LLC)

Click2Mail is a cloud-based, on-demand print-to-mail platform founded in 2003 and headquartered in Arlington, Virginia. The company enables organizations of all sizes to send physical postal mail — letters, postcards, certified mail, self-mailers, and more — directly from their computers, applications, and automated workflows, without the need for in-house printing or mailing infrastructure. Click2Mail serves thousands of businesses, government agencies, healthcare providers, nonprofits, and legal professionals across the United States, offering next-

business-day production, USPS IMb tracing, and a full suite of integration tools including a REST API, Salesforce integration, Zapier integration, Google Workspace add-ons, and Microsoft Office connectivity. For more information, [visit click2mail.com](https://www.click2mail.com).

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