

Tendmory Launches Cemetery, Crematory and Funeral Software That Pays Operators Back

Records, mapping, cremation cases, funeral CRM and archive digitization in one platform, plus a grave care service cemeteries resell for revenue.



AUSTIN, TX, UNITED STATES, August 7, 2026 /EINPresswire.com/ -- Tendmory,

a management platform for cemeteries, funeral homes and crematories, is now available to operators across the United States, Canada, Australia and New Zealand. The product combines cemetery records and mapping, funeral home and crematory case management, and a funeral CRM in a single system, backed by a service that digitizes an operator's existing paper archive — and by a grave care service the operator can resell to families for a share of the revenue.

Most operators run these functions on separate tools, or on none at all: burial records in paper ledgers and index cards, plot maps hand-drawn on paper, cases tracked on a whiteboard, and family inquiries living in one person's inbox. When a record is damaged or a long-tenured staff member retires, the institutional knowledge goes with them. Small, municipal and volunteer-run cemeteries have largely been priced out of the alternative: established systems in this market are sold at enterprise price points with implementation fees attached.

Tendmory is offered as a subscription priced to the size of the operation, starting at a level a single-site cemetery can approve without a capital request. Migration and configuration are included in onboarding rather than billed as a project.

For cemeteries, the platform maintains interment history, grave and plot inventory, ownership and deed generation, and an interactive map of the grounds. Staff can locate a grave, check its status and see surrounding availability without walking the site or unrolling a paper survey. Boundaries, sections, roads and features such as ponds are drawn directly on the map and tied to the underlying records.

For funeral homes and crematories, Tendmory adds case management built around the documentation each case actually requires: structured intake, completeness checks before a case can advance, automatic form filling, and electronic signature with separate roles for the

arranger, the authorizing party and the operator. Chain of custody is tracked as a sequence of recorded events rather than a status field, giving operators a defensible audit trail. The built-in funeral CRM captures inquiries from the website, phone and referral sources in one pipeline, with public arranging pages families complete themselves, automated follow-up, and preneed and at-need records held together.

[Record digitization](#) is delivered as a service rather than left to the customer. Field teams photograph every headstone and capture GPS coordinates for each marker, and drone surveys produce high-resolution orthomosaic imagery that becomes the base layer of the digital map. Ledgers, index cards, deeds and burial permits are scanned and transcribed, then reconciled against the field data so the record, the marker and the map position agree. Discrepancies — a burial with no marker, a marker with no record, a plot sold twice decades apart — are surfaced as a report rather than quietly carried forward.

The company is also introducing Tendmory Care, a service connecting families to vetted local contractors for grave cleaning, restoration and ongoing maintenance, with photo confirmation of completed work. The cemetery offers it under its own name to the families it already serves and receives a share of every order, with no staff time, equipment or liability of its own. For most operators the revenue share is intended to cover the platform subscription and then some, turning a line item in the budget into a line item on the income side.

"Cemeteries are usually told that technology is a cost they have to justify," said Yan Khachko, co-founder of Tendmory. "We wanted the opposite: a price a small cemetery can say yes to, and a service attached to it that brings money back through the door."

Demand for that service comes largely from families who no longer live near where their relatives are buried. "Cemeteries get asked constantly whether someone can go and look after a grave, and they have never had a way to say yes," said Yan Khachko, co-founder of Tendmory. "We built the layer that makes it possible, and the cemetery keeps both the relationship with the family and a share of the revenue."

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