

Zenvoya, the AI Powered Travel Agent, Launches Patent-Pending Natural Language Travel Search

Zenvoya's patent-pending Natural Language Understanding lets travelers search flights and hotels in plain language, no booking form required.



Zenvoya Logo

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[Zenvoya](#) Inc., a US-based AI powered travel agent, lets travelers search for flights and hotels the way they actually think about a trip, in plain language, using a proprietary Natural Language Understanding pipeline that is patent-pending. Instead of funneling intent through dropdowns and date pickers, travelers describe what they want and Zenvoya finds it. The platform is free to use and rated 4.7 stars on Trustpilot.

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Travelers should not have to think like a database. Our search understands a plain sentence, then finds the trip inside it, even when the perfect match is not available.”

*Surendra Goel, Co-Founder,
Zenvoya*

A traveler can type "a stylish boutique hotel in Mexico City, walkable to the Roma Norte cafes, with a rooftop bar, an outdoor pool, under \$180 a night" and get a personalized result, no form required. When the exact request is not available, Zenvoya's search intelligently relaxes constraints to surface excellent alternatives that a rigid filter search would never return.

What is wrong with how people search for travel today?

Most travel sites still ask travelers to translate a real-world wish into a grid of form fields: origin, destination, dates, guests, price slider, star rating, then a wall of filters. Anything that does not fit the boxes gets lost. A traveler who cares about walkability, a quiet street, or being near a particular kind of restaurant has nowhere to put that intent, so the search returns technically-matching results that miss what the traveler actually wanted. Form-based flight and hotel search also makes travelers miss better options, because the moment a preference cannot be expressed, it stops shaping the results.

How is Zenvoya's search different?

Zenvoya's search is conversational and preference-aware from the first message. Its Natural Language Understanding pipeline, which is patent-pending, interprets the full intent of a request, searches inventory, and returns a personalized recommendation. This is not standard large language model output. The pipeline uses proprietary machine learning algorithms purpose-built for travel, and its defining strength is intelligent tiered fallbacks: if the perfect match does not exist, the system relaxes the least important constraints first and keeps surfacing strong options rather than returning an empty result. The search also personalizes down to the specific hotel room and the specific flight seat, based on the individual traveler's preferences, not just what is available.

Why does a travel company have search-engine expertise?

Zenvoya co-founder [Surendra Goel](#) holds several patents in search engine architecture and previously led a startup to a NASDAQ listing. Co-founder [Vipul Doshi](#) previously served as CEO of one of the world's largest customer experience companies for the travel and hospitality industry. The company has raised \$2 million in seed funding and built a team with backgrounds at Google, MIT, BCG, and Goldman Sachs.

What happens after the search?

Search is the entrance to a single conversation that carries the traveler through the whole trip. Once an itinerary is finalized, travelers book flights, hotels, and experiences in one place, without being redirected to a third-party site, and Zenvoya manages any changes afterward inside the same conversation. Because Zenvoya keeps traveler memory across the journey, it can adjust plans and make new, personalized recommendations if a disruption occurs. The same natural-language approach also builds multi-city itineraries, supports collaborative group trip planning, and can generate destination ideas from the TikTok videos and Instagram Reels a traveler follows.

How much does Zenvoya cost?

Zenvoya is free to use. Travelers pay only for what they book, and Zenvoya's exclusive member rates can run up to 35% below standard hotel pricing through its partnerships. Zenvoya is available at zenvoya.ai (<https://zenvoya.ai>) and on the Apple App Store (<https://apps.apple.com/us/app/zenvoya-ai-travel-agent/id6505006179>).

About Zenvoya

Zenvoya is a US-based AI travel agent that lets travelers plan and manage an entire trip in a single conversation, from discovery and itinerary building to booking flights, hotels, and experiences, plus in-trip support. Its search is powered by a proprietary, patent-pending Natural Language Understanding pipeline built for travel. The company has raised \$2 million in seed

funding, is free to use, and earns revenue through booking partnerships. Learn more at zenvoya.ai (<https://zenvoya.ai>).

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